Attachment 1

-----Original Message-----
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Sent: Monday, December 10, 2001 4:44 PM
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Subject: ID: Response to AT&T RE: TAG API 7.7 - Release 10.3 & New
Pre-Order Business Rules

Bernadette,

This is in response to your email regarding Pre-order business rules for
Parsed
CSR. As we discussed in our meeting this morning, the Pre-order business
rules
will be updated & posted to the web by no later than 12/17/01. As a
committed,
the Parsed CSR Question & Answer Log will also be updated and provided to
the
CLEC community by no later than Wednesday, 12/12/01 morning (the Project
Manager will provide to Change Control by COB on Tuesday, 12/11/01).

Once the updated Pre-Order business rules are posted, CLECs should provide

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Change Control with the following information:

- any questions/issues with the pre-order business rules
- length of time needed before testing can begin
- if there is a need for a follow-up meeting

Please let us know if you have questions.

Thanks,

Change Management Team

_____ Distributed Message _____

Message sent by: Change Control /m6,mail6a

To unsubscribe from CCP, send a message to
list.manager@bridge.bellsouth.com with the Subject line: UNSUBSCRIBE CCP

For online help, send a message with the subject HELP.

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Subject:
RE: TAG API 7.7 - Release 10.3 & New Pre-Order Business Rules

BCCM:
This latest version TAG API does not address any of the issues AT&T raised.

Also AT&T is still waiting to see new Pre-Order Business Rules to be
published that address Parsed CSR. When will these rules be provided?

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Subject: ID: TAG API 7.7 - Release 10.3

Attention TAG CLECs,

The Change Management Team has been informed that the complete TAG API 7.7
(Version 0) was posted to the TAG secure web site on 11-19-01. If anyone

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dcwnloaded TAG API 7.7 prior to 11-19-01, please re-download to ensure you have
the complete version.

Please let us know if you have questions.

Thanks,

Change Management Team

_____ Distributed Message _____

Attachment 2

Parsed CSR Queries
Update

Item	Date	CLEC	Query	Date	BST Response	NOTES
001	9/17/01	MCI/WCom	What are BST plans for providing this functionality via industry EDI and CORBA interface guidelines?	9/19/01	EDI interface does not offer pre-order. Parsed CSR will be offered via TAG, BST's CORBA interface.	
002	9/17/01	MCI/WCom	What are plans for upgrade to LSOG 5? Or will this version be a hybrid LSOG 4/5? Requirements document does not identify field usage, i.e., required, conditional, optional, prohibited, etc.	9/19/01	Parsed CSR will be offered in the most current version - LSOG 4. It will be available in LSOG 5 when implemente	
003	9/17/01	MCI/WCom	Are field characteristics, i.e., alpha, numeric, alpha/numeric, and special between pre order identical to ordering requirements?	9/19/01	Data conversions made by CLECs wh placing data from the CSR on an LSR will still need to be considered by the CLEC.	
004	9/17/01	MCI/WCom	Requirements document does not identify field usage, i.e., required, conditional, optional, prohibited, etc.	9/19/01	The CSR is a reference document.	
005	9/17/01	MCI/WCom	Requirements document does not identify field lengths.	9/19/01	CSR fields differ from LSR fields.	
006	9/17/01	MCI/WCom	Are field names for Pre Order identical to Order when definition our general usage are the same?	9/19/01	Field names on CSR may be similar to those on the LSR.	
007	9/17/01	MCI/WCom	In many instances the requirements document does not identify valid values applicable for specific fields, e.g., SATH, CITY, STATE, LASD, LATH, LASS, LALOC, etc. Are pre order values received in these fields to be populated exactly as received (i.e., with case sensitivity applied) to order as received in pre order CSR transaction?	9/19/01	Consult the BellSouth Business Rules determine if data format for LSR. (See item 3)	
008	9/17/01	MCI/WCom	Are field values contained in Pre Order CSR response transaction identical to order initiation requirements?	9/19/01	Field values on CSR may be similar to those on the LSR.	
009	9/17/01	MCI/WCom	If the end user's listed and service address is identical, will both be parsed out in response transaction? What if they are not identical, will sets of fields be populated?	9/19/01	See Assumption 1 on page 2 of the requirements document.	
010	9/17/01	MCI/WCom	If the end users directory delivery address is identical to either the service or listed address,	9/19/01	See Assumption 1 on page 2 of the requirements document.	

Parsed CSR Queries
Update

Item	Date	CLEC	Query	Date	BST Response	NOTES
			will all be parsed out in response transaction? What if they are not identical?			
011.1-19	9/17/01	MCI/WCom	The following fields were identified by the CLEC community (11/16/00 requirements review session) as valid fields to be utilized by BST for the CSR Inquiry and/or Response transactions (parsed). However, these field requirements are not contained in the BST 9/11 User Requirements document: 1. CC – Company Code. 2. AGAUTH – Agency Authorization 3. TOS – Type of Service 4. NAME – End User Name (not for directory delivery) 5. NC – Network Channel Code 6. NCI – Network Channel Interface Code 7. SECNCI – Secondary Network Channel Interface Code 8. FEATDES – Feature Description 9. LST – Local Service Termination 10. DGOUT – DID Digits Out 11. HNTYP – Hunting Type 12. HTSEQ – Hunting Sequence 13. SGNL – Signaling 14. DDADLO – Delivery Address Descriptive Location 15. STYC – Style Code 16. TOA – Type of Account 17. LNPL – Listed Name Placement 18. LTXNUM – Line of Text Reference Number 19. BRO – Business/Residence Placement Override	9/19/01	Listed below are responses for each field : 1. CC – Company Code - shown based on ownership of the account 2. AGAUTH – Agency Authorization - Code - Shown based on ownership of the account 3. TOS – Type of Service - Not on CSR 4. NAME – End User Name (not for directory delivery) - 5. NC – Network Channel Code - Not on CSR 6. NCI – Network Channel Interface Code - Not on CSR 7. SECNCI – Secondary Network Channel Interface Code - Not on CSR 8. FEATDES – Feature Description - See UR6776.0860 9. LST – Local Service Termination 10. DGOUT – DID Digits Out - See UR6776.0880, 0890, 0920 11. HNTYP – Hunting Type - See UR6776.0003B 12. HTSEQ – Hunting Sequence - See UR6776.0003B 13. SGNL – Signaling - See UR6776.0920 14. DDADLO – Delivery Address Descriptive Location - Not on CSR	

Item	Date	CLEC	Query	Date	BST Response	NOTES
					15. STYC – Style Code - Not on CSR 16. TOA – Type of Account - Not on CSR 17. LNPL – Listed Name Placement - Not on CSR 18. LTXNUM – Line of Text Reference Number - Not on CSR 19. BRO – Business/Residence Placement Override - Not on CSR	
012	9/17/01	MCI/WCom	UR6776.0002 . How will user select/designate parsed versus unparsed type request?	9/19/01	Depending on CLEC implementation the system will provide a an option to choose: View CSR or View Parsed CSR	
013	9/17/01	MCI/WCom	UR6776.0002A Need additional clarification on what last paragraph means, for BST owned accounts.	9/19/01	Do not understand what is being asked.	
014	9/17/01	MCI/WCom	UR6776.0003B Does block of data mean that within one transaction both parsed and non-parsed data will be returned?	9/19/01	Yes.	
015	9/17/01	MCI/WCom	UR6776.0003C How does this limitation equate to lines of text or access lines? What will be returned if this limitation is hit? What alternative does CLEC have if this limitation occurs?	9/19/01	The volume of data presented by Parsed CSR will be consistent with the volume returned on a "View CSR" query.	
016	9/17/01	MCI/WCom	UR6776.0004. What are inquiry requirements? CCNA was recommended to be prohibited for response transaction.	9/19/01	If the data is provided on the CSR, it will be provided via Parsed CSR.	
017	9/17/01	MCI/WCom	UR6776.0010 What are inquiry requirements?	9/19/01	Do not understand what is being asked.	
018	9/17/01	MCI/WCom	UR6776.0020 Do both options provide parsed only results, or what? The CLEC community requested that TXTYP be required	9/19/01	All queries will provided both parsed and unparsed information.	

Parsed CSR Queries
Update

Item	Date	CLEC	Query	Date	BST Response	NOTES
			on response transaction.			
019	9/17/01	MCI/WCom	UR6776.0030 – 31 Date and time sent value on response transaction should not be ECHO but exact time of BST transmission.	9/19/01	Under research.	
020	9/17/01	MCI/WCom	UR6776.0040, 45, & 46 If user inputs WTN value in WTN field, are all associated TNs returned? If user inputs WTN in ATN field and WTN=BTN are all details returned?	9/19/01	Yes.	
021	9/17/01	MCI/WCom	UR6776.0080 Why is Class of service being returned as unfielded data? COS data should be returned as a 5 A/N field as per OBF guidelines. Identifies the type of service relationship for ordering. CLECs identified COS is a required response transaction field.	9/19/01	The Class of Service is located in the Unfielded Data and in the Service & Equipment sections of the CSR.	
022	9/17/01	MCI/WCom	UR6776.0180 Is APT, SUIT, UNIT, LOT, and SLIP an inclusive list of valid values for Room?	9/19/01	See BellSouth Business Rules	
023	9/17/01	MCI/WCom	UR6776.0190 Is WNG and PIER an inclusive list of valid values for Building, shouldn't BLDG also be included? In example used by BST, where would Atrium be located?	9/19/01	See BellSouth Business Rules	
024	9/17/01	MCI/WCom	UR6776.0200 Will Floor only contain a numeric value? What is inclusive list of valid values for Floor?	9/19/01	May be an alpha-numeric value	
025	9/17/01	MCI/WCom	UR6776.0240 Will BST only provide a 5 digit zip code value?	9/19/01	No	
026	9/17/01	MCI/WCom	UR6776.0420 What are the valid values?	9/19/01	May be an alpha-numeric value	
027	9/17/01	MCI/WCom	UR6776.0440 What are the valid values?	9/19/01	May be an alpha-numeric value	
028	9/17/01	MCI/WCom	UR6776.0450 What are the valid values?	9/19/01	May be an alpha-numeric value	
029	9/17/01	MCI/WCom	UR6776.0460 What are the valid values? Or are community names spelled in full?	9/19/01	May be an alpha-numeric value Community names may be abbreviated	
030	9/17/01	MCI/WCom	UR6776.0461 What are the valid values?	9/19/01	May be an alpha-numeric value	
031	9/17/01	MCI/WCom	UR6776.0470 What are the valid values?	9/19/01	May be an alpha-numeric value	
032	9/17/01	MCI/WCom	UR6776.0500 What are the valid values?	9/19/01	May be an alpha-numeric value	
033	9/17/01	MCI/WCom	UR6776.0650 What are the valid values?	9/19/01	May be an alpha-numeric value	

Parsed CSR Queries
Update

Item	Date	CLEC	Query	Date	BST Response	NOTES
034	9/17/01	MCI/WCom	UR6776.0670 What are the valid values?	9/19/01	May be an alpha-numeric value	
035	9/17/01	MCI/WCom	UR6776.0680 What are the valid values?	9/19/01	May be an alpha-numeric value	
036	9/17/01	MCI/WCom	UR6776.0700 What are the valid values?	9/19/01	May be an alpha-numeric value	
037	9/17/01	MCI/WCom	UR6776.0720 What are the valid values?	9/19/01	May be an alpha-numeric value	
		AT&T	Query			
038	12/04/01	AT&T	1. TXNUM is defined as required, however, there is no corresponding field in the API to communicate this information to BellSouth.	12/5/01	INQNUM has been replaced by TXNUM, however, TXNUM will be machine generated returned in the message header as INQNUM.	See User Requirements 0010 for additional information. The most recent distribution of the User Requirements occurred on 9/28/01.
039	12/04/01	AT&T	2. TXTYP has "suggested valid values". Are these the finalized valid values for this field?	12/5/01	TXTYP is optional. The valid values are listed below: E = entire CSR T = Listing Section only	
040	12/04/01	AT&T	3. ATN and AN have a common definition, "BellSouth Response – The field name should be ATN or AN and this would indicate the CSR to pull.". What does this mean, i.e., can the AN be sent in the ATN and vice-versa?	12/13/01 12/05/01	The ATN and AN are not interchangeable. Each should be entered in the respective field. The User may input the ATN, AN, or AN coupled with WTN to request system display of the parsed CSR.	See User Requirements 0040, 0045, and 0050 for additional information. The most recent distribution of the User Requirements occurred on 9/28/01.
041	12/04/01	AT&T	4. DT-SENT is defined as required, however, there is no corresponding field in the API to communicate this information to BellSouth.	12/5/01	DT-SENT will be machine generated and returned as dateSent in the messageHeader.	See User Requirement 0030 for additional information. The most recent distribution of the User Requirements occurred on 9/28/01.
042	12/04/01	AT&T	5. TM-SENT is not defined as being R/C/O. What should it be?	12/5/01	TM-SENT will be machine generated.	See User Requirements 0031 for additional information. The most recent distribution of the User Requirements occurred on 9/28/01.
043	12/04/01	AT&T	6. AGAUTH is defined as optional, however, there is no corresponding field in the API to communicate this information to BellSouth.	12/5/01	Agency Authorization is not applicable.	
045	12/04/01	AT&T	7. WTN is not defined as having multiple iterations, however, the API defined this field	12/5/01	The WTN can be iterative.	

Parsed CSR Queries
Update

Item	Date	CLEC	Query	Date	BST Response	NOTES
			as being a list, i.e., having multiple iterations.			
046	12/04/01	AT&T	8. ECCKT is defined as an optional field, however, there is no corresponding field in the API to communicate this information to BellSouth.	12/5/01	ECCKT, if applicable, will be returned in the response to the parsed CSR query	See User Requirements 0820, 0860, and 0880 for additional information. The most recent distribution of the User Requirements occurred on 9/28/01.
			Response			
047	12/04/01	AT&T	1. TXTYP is defined as required, however, there is no corresponding field in the API to receive this information from BellSouth.	12/5/01	TXTYP will be echoed back to the user.	See User Requirement 0020 for additional information. The most recent distribution of the User Requirements occurred on 9/28/01.
048	12/04/01	AT&T	2. D/TRCVD is defined as being required, however, there is no corresponding field in the API to receive this information from BellSouth.	12/5/01	D/TRCVD is not supported in OBF and is not required.	See User Requirements 0030 and 0031 for additional information. The most recent distribution of the User Requirements occurred on 9/28/01.
049	12/04/01	AT&T	3. It is presumed that AGAUTH is NA. Please confirm.	12/5/01	AGAUTH is N/A.	
050	12/04/01	AT&T	4. CS has the definition "Optional when TXTYP was 'E' (CSI only) or 'M' (CSI plus listing).". TXTYP does not have "M" as a valid value.	12/5/01	TXTYP is optional. The valid values are listed below: E = entire CSR T = Listing Section only	See User Requirement 0020 for additional information. The most recent distribution of the User Requirements occurred on 9/28/01.
051	12/04/01	AT&T	5. Does CS equate to bcs of the Identification structure?	12/5/01	Yes. CS will be returned as Basic Class of Service.	
052	12/04/01	AT&T	6. TOS is defined as required, however, there is no corresponding field in the API to receive this information from BellSouth.	12/5/01	TOS is a field not currently on the BST CSR and will not be shown in the API.	See Exceptions provided to CLECs on 10-12-01.
053	12/04/01	AT&T	7. NAME, field 16, is defined as required, however, there is no corresponding field in the API to receive this information from BellSouth.	12/13/01 12/05/01	Name information will be returned from the Directory Section of the CSR following the FID DDA.	NAME = Joe Smith

Parsed CSR Queries
Update

Item	Date	CLEC	Query	Date	BST Response	NOTES
054	12/04/01	AT&T	8. TOA is defined as required, however, there is no corresponding field in the API to receive this information from BellSouth.	12/5/01	TOA is a field not currently on the BST CSR and will not be shown in the API.	See Exceptions provided to CLECs on 10-12-01
056	12/04/01	AT&T	9. How is LtnList associated to ListedNameList?	12/5/01	LtnList will list all LTNs. A later release will associate each LTN with the specific listing.	
057	12/04/01	AT&T	10. How is NstnList associated to ListedNameList?	12/5/01	NstnList will list all NSTNs. A later release will associate each NSTN with the specific listing.	
058	12/04/01	AT&T	11. LNPL is defined as conditional, however, there is no corresponding field in the API to receive this information from BellSouth.	12/5/01	LNPL is a field not currently on the BST CSR and will not be shown in the API.	See Exceptions provided to CLECs on 10-12-01
059	12/04/01	AT&T	12. TITLE2 is not defined as iterative, however, it is defined as iterative in the API. Which definition should be used?	12/5/01	Title2 can be iterative.	Example: Dr. John Patterson DDS MS Title 1 = Dr. Title 2 = DDS Title 2 = MS
060	12/04/01	AT&T	13. LTXNUM is defined as conditional, however, there is no corresponding field in the API to receive this information from BellSouth.	12/5/01	LTXNUM is a field not currently on the BST CSR and will not be shown in the API.	See Exceptions provided to CLECs on 10-12-01
061	12/04/01	AT&T	14. BRO is defined as conditional, however, there is no corresponding field in the API to receive this information from BellSouth.	12/5/01	BRO is a field not currently on the BST CSR and will not be shown in the API.	See Exceptions provided to CLECs on 10-12-01
062	12/04/01	AT&T	15. STYC is defined as conditional, however, there is no corresponding field in the API to receive this information from BellSouth.	12/5/01	STYC is a field not currently on the BST CSR and will not be shown in the API.	See Exceptions provided to CLECs on 10-12-01
063	12/04/01	AT&T	16. last is and element in the Listed Address structure, however, there is no corresponding entry in the matrix.	12/5/01	LAST is a valid response returned with Listed Address.	See User Requirement 0461 for additional information. The most recent distribution of the User Requirements occurred on 9/28/01.
064	12/04/01	AT&T	17. TT is defined for each listing for ordering. Why is the same not true for pre-	12/13/01 12/05/01	Initially, TT will be displayed on the first occurrence. In a later release it	See User Requirement 0461 for additional information.

Item	Date	CLEC	Query	Date	BST Response	NOTES
			ordering?		will be returned for each listing for which it applies.	The most recent distribution of the User Requirements occurred on 9/28/01.
065	12/04/01	AT&T	18. ADI is defined for each listing for ordering. Why is the same not true for pre-ordering?	12/13/01 12/05/01	Initially, ADI will be displayed on the first occurrence. In a later release it will be returned for each listing for which it applies.	See User Requirement 0530 for additional information. The most recent distribution of the User Requirements occurred on 9/28/01.
066	12/04/01	AT&T	19. DIRTYP is not defined as iterative, however, it is defined as iterative in the API. Which is accurate?	12/5/01	DIRTYP can be iterative.	
067	12/04/01	AT&T	20. DIRQTYA is not defined as iterative, however, it is defined as iterative in the API. Which is accurate?	12/5/01	DIRQTYA can be iterative.	
068	12/04/01	AT&T	21. DDADLO is defined as conditional, however, there is no corresponding field in the API to receive this information from BellSouth.	12/5/01	The DDADLO field is not on the BST CSR. It will not be parsed and does not appear in the TAG API.	See Exceptions provided to CLECs on 10-12-01
069	12/04/01	AT&T	22. NC is defined as conditional, however, there is no corresponding field in the API to receive this information from BellSouth.	12/5/01	The NC field is not on the BST CSR. It will not be parsed and does not appear in the TAG API.	See Exceptions provided to CLECs on 10-12-01
070	12/04/01	AT&T	23. NCI is defined as conditional, however, there is no corresponding field in the API to receive this information from BellSouth.	12/5/01	The NCI field is not on the BST CSR. It will not be parsed and does not appear in the TAG API.	See Exceptions provided to CLECs on 10-12-01
071	12/04/01	AT&T	24. SECNCI is defined as conditional, however, there is no corresponding field in the API to receive this information from BellSouth.	12/5/01	The SECNCI field is not on the BST CSR. It will not be parsed and does not appear in the TAG API.	See Exceptions provided to CLECs on 10-12-01
074	12/04/01	AT&T	25. FEATDES is defined as conditional, however, there is no corresponding field in the API to receive this information from BellSouth.	12/5/01	The FEATDES field is not supported by OBF or the BST CSR. IT cannot be parsed and is not shown in the TAG API.	
075	12/04/01	AT&T	26. FEATDES is defined as length "35 A/N ??". What does this mean?	12/5/01	The FEATDES field is not supported by OBF or the BST CSR. IT cannot be parsed and is not shown in the	

Parsed CSR Queries
Update

Item	Date	CLEC	Query	Date	BST Response	NOTES
					TAG API.	
076	12/04/01	AT&T	27. LST is defined as conditional, however, there is no corresponding field in the API to receive this information from BellSouth.	12/5/01	The LST field is not supported on the BST CSR. It will not be parsed and does not appear in the TAG API.	See Exceptions provided to CLECs on 10-12-01
077	12/04/01	AT&T	28. DGOUT is defined as conditional, however, there is no corresponding field in the API to receive this information from BellSouth.	12/5/01	The DGOUT field (DID Digits Out) is not supported on the BST CSR. It cannot be parsed . It does not appear in the TAG API. The data will be provided as feature detail associated with the first trunk in the DID trunk group.	See Exceptions provided to CLECs on 10-12-01
078	12/04/01	AT&T	29. DTGN is not defined as iterative, however, it is defined as iterative in the API. Which is accurate?	12/5/01	DTGN can be iterative.	
079	12/04/01	AT&T	30. DRTI is not defined as iterative, however, it is defined as iterative in the API. Which is accurate?	12/5/01	DRTI can be iterative	
080	12/04/01	AT&T	31. DTLI is not defined as iterative, however, it is defined as iterative in the API. Which is accurate?	12/5/01	DTLI can be iterative.	
081	12/04/01	AT&T	32. DTKID is not defined as iterative, however, it is defined as iterative in the API. Which is accurate?	12/5/01	DTKID can be iterative.	
082	12/04/01	AT&T	33. HNTYP is defined as conditional, however, there is no corresponding field in the API to receive this information from BellSouth.	12/5/01	The HNTYP field (Hunting Type) will not be returned in the parsed information. It will be provided block of data associated with the S&E Section of the CSR.	See Exceptions provided to CLECs on 10-12-01
083	12/04/01	AT&T	34. HTSEQ is defined as conditional, however, there is no corresponding field in the API to receive this information from BellSouth.	12/5/01	The HTSEQ field (Hunting Sequence) will not be parsed. It will be provided in the block of data associated with the S&E Section of the CSR.	See Exceptions provided to CLECs on 10-12-01
084	12/04/01	AT&T	35. SGNL is defined as conditional, however, there is no corresponding field in the API to receive this information from BellSouth.	12/5/01	The SGNL field is not supported on the BST CSR. It cannot be parsed and will not be shown in the API.	See Exceptions provided to CLECs on 10-12-01

12/13/01

Parsed CSR Queries
Update

Item	Date	CLEC	Query	Date	BST Response	NOTES
085	12/10/01	XchangeLink	Check to see if TAG requires the ATN on all transactions.	12/11/01	TAG requires ATN or AN on all transactions.	
086	12/10/01	XchangeLink	Will HID appear as an aggregate in the S&E or associated with each WTN?	12/11/01	HID may appear as an aggregate and per WTN based on how it appears in the unparsed CSR.	
087	12/10/01	XchangeLink	Will DTK appear as an aggregate in the S&E or associated with each WTN?	12/11/01	DTK will appear as an aggregate.	
088	12/10/11	XchangeLink	Will DTKID appear as an aggregate in the S&E or associated with each WTN?	12/11/01	DTKID will appear per DID Trunk for which it is indicated on the unparsed CSR.	
089	12/10/01	XchangeLink	What is the maximum field length for the variable length fields defined as data blocks?	12/11/01	The maximum field length has no fixed limit.	
090	12/10/01	AT&T	Will BST consider extending the TAG API Versions 7.5.012 and 7.6.12 beyond 3/02/02	12/13/01	The retirement of TAG API Versions 7.5.0.12 and 7.6.2.1 will occur as announced previously.	
091	12/10/01	XchangeLink	What is required to initiate a query for Parsed CSR?	12/13/01 12/05/01	The ATN and AN are not interchangeable. Each should be entered in the respective field. The User may input the ATN, AN, or AN coupled with WTN to request system display of the parsed CSR.	
092	12/13/01	DSET	CLECs may request either a Parsed CSR or Unparsed CSR for any account according to the TAG API. Will there be a time when CLECs can only request Parsed CSR or will BST allow CLECs to request CSRs either way?	12/13/01	There are no plans to remove the capability to view an Unparsed CSR.	

Attachment 3

1

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Subject: RE: need pre-order rules for Parsed CSR

BCCM:
Here are just a few of the critical pieces of info lacking in what BST has
provided in support of Parsed CSR to date:
*   TXNUM is defined as required, but does not appear in the API
document.
*   The valid values for TXTYP are defined as "BellSouth
suggested valid values".
*   TOS is defined as required for responses, but is not present
in the API document.
*   There is no definition of how lists of information are
related, e.g., there is a list of listed TNs and a list of Listed Name - How
are these related?

These are just more examples of the poor quality of documents provided by
BST to the CLEC community. This bad information increases CLEC costs,
decreases CLEC efficiency and elongates the conversion window from BST to
CLECs. Bottomline, end users will be negatively impacted.

Who in BST is responsible to review/compare your API docs with Business
Rules to ensure they are in synch? When will BST provide updates to the
Pre-Order rules?
Bernadette Seigler

District Manager
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> Subject: need pre-order rules for Parsed CSR
>
> BCCM:
> Glad to see that TAG API 7.7 was finally posted on Friday however we still
> do not have all info needed.
> When will the Pre-Order Business Rules for Parsed CSRs be issued/posted as
> they are not covered in the two docs posted below?
> #1 BellSouth Pre-Order Business Rules Nov 2001 - Version 11 D
>
> #2 BellSouth Pre-Order Business Rules - Data Dictionary Nov 2001 -
> Version 7C
>
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Attachment 4

From: bseigler@att.com
Sent: Monday, November 19, 2001 5:08 PM
To: Alan.Flanigan@twtelecom.com; alee@epicus.com; alejandro@amexcomm.com; amanda.hill@wcom.com; Annette.Cook@espire.net; annettey@Lightyearcom.com; apatel3 @telcordia.com; Lynn.Arthur@BellSouth.com; avincent@communitytelephone.com; bbil@4pra.com; BellSouth@quintessent.net; best2@surfsouth.com; bethh@communitytelephone.com; beverly.lockwood@btitele.com; billg@telcordia.com; blsinterfacecontrol@kpmg.com; bmurdo@KMCTELECOM.com; Bob.Buerrosse@allegiancetelecom.com; Bobik,Richard A - NCAM; Bradbury,Jay M - LGA; Brenda.Gant@KMCTELECOM.com; Brent.McMahan@networktelephone.net; Seigler,Bernadette M (Bern) - NCAM; BStowe@City.marietta.GA.US; bszafran@covad.com; bwellman@idstelcom.com; c-david.burley@wcom.com; c-Lorraine.Watson@wcom.com; c_and_m@bellsouth.net; caren.schaffner@wcom.com; CAshford@birch.com; cassandrap@networktelephone.net; Catherine.Gray@alltel.com; cbnaadmin@home.com; cchiavatti@usatelecominc.com; Iacovelli,Christopher D - ALINF; CDrake@City.marietta.GA.US; Cecere,Chris - Broadband; cecilia.ortiz@adelphiacom.com; Cedric.Cox@wcom.com; cflanigan@uslec.com; changecontrol.bellsouth@onepointcom.com; Chapmanwe@cepb.com; charles.a.stahlberger@xo.com; charrison@mpowercom.com; chaynes@trivergent.com; cheryl@eatel.com; cheryl_acosta@stratosoilandgas.com; chrisg@pvtel.net; Christine.Schnelle@wcom.com; christine.shelton@cc.gte.com; clarson@dset.com; clhawk@KMCTELECOM.com; CoDavis@covad.com; colleen.e.sponseller@wcom.com; Connie@albionconnect.com; Connie.Nathan@KMCTELECOM.com; conniec@arrowcom.com; Craig@exceleron.com; Craig.B.Douglas@MCI.com; CSoptic@birch.com; csti@bellsouth.net; daddymax@netbci.com; daisy.ling@wcom.com; DDougherty@birch.com; Debra.Pasquale@btitele.com; default.user@BellSouth.com; DElliott@connectsouth.com; desiree@communitytelephone.com; dfoust@deltacom.com; dgraham@mantiss.com; dkane@aspiretelecom.com; dmcmanus@trivergent.com; DNapovanice@birch.com; DoBeck@MediaOne.com; don@amexcomm.com; donna.poe@knology.com; donnas@intetech.com; Doreen.E.Raia@wcom.com; dpetry@ix.netcom.com; Dwight.Scrivener@wcom.com; dwilliams@nowcommunications.com; ed.ramsden@cc.gte.com; EFarnell@broadband.att.com; EGunn@birch.com; Ellen.Neis@mail.sprint.com; Elliot.Wrann@dsl.net; eodell@dset.com; epadfield@nextlink.com; ESaeed@northpoint.net; ESingleton@eztalktelephone.com; evdoty@nextlink.com; eyu@talk.com; Faye.Restaino@dsl.net; fjohnson@covad.com; fouts@communitytelephone.com; frankb@cellone-ms.com; Fred.Brigham@wcom.com; Gary@CSII.net; generalg@cris.com; gerrig@Lightyearcom.com; Glenn.Sonnier@usunwired.com; gmelvin@trivergent.com; gulfcoast@dotstar.net; Hwhittington@mpowercom.com; jamesk@onisn.net; jayala@rhythms.net; jbritton@phonesforall.com; Jdavid4715@aol.com; JDuffey@PSC.STATE.FL.US; Jeff.Walker@accesscomm.com; Jennifers@universaltelecominc.com; jfuller@fairpoint.com; JG6837@ctmail.snet.com; jhoze@KMCTELECOM.com; jim.lee@dsl.net; Jim.Meyers@wcom.com; jjohnson@idstelcom.com; jmclau@KMCTELECOM.com; JMMaxwell@Intermedia.com; JoanC@networktelephone.net; joanneb@networktelephone.net; JOliver@birch.com; jose.aguilar@btitele.com; jshields@globalc-inc.com; JtWilson2@att.com; jwengert@newsouth.com; jwilwerding@birch.com; KAnderson@nwp.com; karen.grim@mail.sprint.com; karind@covad.com; kathryn_hinds@globalcrossing.com; Kathryn.Phipps@btitele.com; kcooper@EFTIA.com; Kevin@albionconnect.com; KGillette-Hoskins@quintessent.net; khudson@nextlink.com; Kimberly.O.Williams@MCI.com; KKester@STIS.com; kmarshall@telstar.org; kmiller@northpointcom.com; KPollard@birch.com; kschwart@covad.com; Timmons,King C (K.C.) - NCAM; ktrygges@covad.com; Uchida,Karen - NLNS; Kyle.Kopytchak@networktelephone.net; launch-now.notify@cscoe.accenture.com; lavernek@arrowcom.com; LCamillo@nwp.com; ldavidov@dset.com; len.chandler@btitele.com; LHamlin@birch.com; LHinton@PrismCSI.net; lijohnso@covad.com; linda@networkonecom.com; lindak@communitytelephone.com; lisa@annox.com; Lminasola@MediaOne.com; Lorraine.Watson@wcom.com; lortega@commsouth.net; lynn@mfn.net; lynnj@nowcommunications.com; Mandy.S.Jenkins@alltel.com; mark@annox.com; Mark.Mecca@dsl.net; Mary.I.Mitchell@xo.com; marybethkeane@kpmg.com; MatthewBaker@nwp.com; mcbrunnhilde@juno.com; mchappell@kpmg.com; MConnolly@birch.com; mconquest@itcdeltacom.com; mdominick@trivergent.com; mer@networkwcs.com; MGimmi@nuvox.com; michael.dekorte@Lightyearcom.com; Micki.Jones@wcom.com; microsun@bellsouth.net; mkennedy@newsouth.com; mmclaughlin@dset.com; MPatyk@connectsouth.com;

1

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Subject:　　need pre-order rules for Parsed CSR

BCCM:
Glad to see that TAG API 7.7 was finally posted on Friday however we still
do not have all info needed.
When will the Pre-Order Business Rules for Parsed CSRs be issued/posted as
they are not covered in the two docs posted below?
#1 BellSouth Pre-Order Business Rules Nov 2001 - Version 11 D

#2 BellSouth Pre-Order Business Rules - Data Dictionary Nov 2001 - Version
7C

Bernadette Seigler
District Manager
AT&T Local Services & Access Management
So. Region OSS Interconnection
V: 404-810-8956
F: 404-810-8605
Pager: 888-858-7243 Pin: 125159

Attachment 5

Summary of Open PCSR Defect Workarounds
(February 21, 2002)

CR Number	Date Submitted	Date of Workaround*	Summary of Workaround
CR 0633	01/31/02	2/15/02	Obtain and review an unparsed record to check that data for all trunks is the same
CR 0634	01/31/02	2/15/02	The CLEC should remove the hyphen before submitting their LSR (This will still result in an incorrect LSR)
CR 0635	01/31/02	2/15/02	Data is informational only, no workaround required
CR 0636	01/31/02	2/15/02	CLEC reformat the affected fields using the example in the defect change request
CR 0637	01/31/02	2/15/02	Obtain and review an unparsed record
CR 0638	01/31/02	2/15/02	Obtain and review an unparsed record
CR 0639	01/31/02	2/15/02	Submit LSR, if rejected resubmit

* The CCP Defect process requires the publication of workarounds for defects classified as low impact within three business days.

Attachment 6

Provision of CSR Fields in Parsed Format				
CSR Field	**BellSouth**	*Southwestern Bell Telephone ("SBC")*	*SBC (formerly Ameritech)*	*Verizon*
TOS -Type of Service	No	Yes	No	Yes
NAME -End User Name (not for directory delivery)	No	Yes	Yes	Yes
LST - Local Service Termination	No	Yes	Yes	No
DGOUT - DID Digits Out	No	Yes	Yes	Yes
HNTYP - Hunting Type	No	Yes	No	Yes
HTSEQ - Hunting Sequence	No	Yes	No	Yes
SGNL - Signaling	No	Yes	No	No
STYC - Style Code	No	Yes	Yes	Yes
TOA - Type of Account	No	Yes	Yes	No
LNPL - Listed Name Placement	No	Yes	Yes	No
BRO - Business/Residence Placement Override	No	Yes	Yes	Yes

Attachment 7

⊕ *BELL*SOUTH

Change Request Form

(1) CHANGE REQUEST LOG #	**CR 0651**

(2) STATUS	S

To be completed by CCM or BellSouth:

(3) REQUEST TYPE	☒ **TYPE 2** (REGULATORY)	☐ **TYPE 3** (INDUSTRY)	☐ **TYPE 4 (BST)**	☐ **TYPE 5 (CLEC)**
	☐ **TYPE 6** (DEFECT) NOTE: COMPLETE SECTION 2	☐ **EXPEDITED FEATURE**	☐ **FLOW-THRU**	

SECTION 1

(4) COMPANY NAME	BellSouth
(5) OCN	
(6) CCM NAME	Brenda Files
(7) TELEPHONE NUMBER	205 321 2105
(8) CCM EMAIL ADDRESS	
(9) CCM FAX NUMBER	205 321 5160
(10) ALTERNATE CCM NAME	
(11) ALTERNATE PHONE NUMBER	
(12) ORIGINATOR'S NAME	William Aguila
(13) ORIGINATOR'S PHONE NUMBER	
(14) TITLE OF CHANGE REQUEST	Mandate FL DOCKET NO. 731 Translation of BST Hunting Information to LSOG4 format for Parsed CSR

(15) CATEGORY	☒ ADD NEW FUNCTIONLITY	☐ CHANGE EXISTING
(16) DESIRED DUE DATE	03/01/02	

Attachment A-1

ⓐ *BELL*SOUTH

Change Request Form

(17) ORIGINATING CCM ASSESSMENT OF IMPACT	☒ HIGH	☐ MEDIUM	☐ LOW	
(18) ORIGINATING CCM ASSESSMENT OF PRIORITY	☐ URGENT	☒ HIGH	☐ MEDIUM	☐ LOW

(19) INTERFACES IMPACTED				
PRE-ORDERING	☐ LENS	☒ TAG	☐ CSOTS	
ORDERING	☐ EDI	☐ LENS	☐ TAG	☐ LNP
MAINTENANCE	☐ TAFI	☐ EC-TA Local		
MANUAL	☐ Manual			

(20) TYPE OF CHANGE (Check one or more, as applicable)

☒ Software	☐ Product & Services	☒ Documentation	☐ Hardware	☐ New or Revised Edits
☒ Regulatory	☐ Industry Standards	☐ Process	☐ Other	☐ Defect
☐ Expedited Feature	☐ Flow Through			

(21) DESCRIPTION OF REQUESTED CHANGE (Including purpose and benefit received from this change. Include attachments if available)	Translation of BST Hunting Information to LSOG4 format for Parsed CSR.
(22) REQ TYP(s) IMPACTED:	
(23) ACT TYP(s) IMPACTED:	
(24) PROVIDE EXAMPLE OF REQUESTED CHANGE:	
(25) Identify the LSOG versions that are affected by this change	

This section to be completed by BellSouth only:

(26) Does this request require clarification?	☐ YES ☒ NO
(27) Clarification Request Sent	
(28) Clarification Response Due	

(29) Change Request Review Date	
(30) Target Implementation Date	3/23/02 – Rel 10.4
(31) Actual Implementation Date	

Attachment A-1

Jointly Developed by the Change Control Sub-team comprised
of BellSouth and CLEC Representatives.

⊕ BELLSOUTH
Change Request Form

(32) Change Review Meeting Results	02/11/02 **Mandate FL DOCKET NO 731** BellSouth changed request status to TYPE 2-Regulatory. 02/13/02 Scheduled for Release 10.4 on 3/23/02. Also updated description.

(33) CANCELED CHANGE REQUEST	☐ DUPLICATE	☐ TRAINING	☐ CLARIFICATION NOT RECEIVED
(34) CANCELATION ACKNOWLEDGMENT	☐ CLEC	☐ BST	DATE:

(35) APPEAL	☐ YES	☐ NO
(36) APPEAL CONSIDERATIONS		

SECTION 2
This section to be completed by CLEC/BellSouth- External Explanation of Type 6 Defect Change Request

(37) PON #	
(38) ERROR MESSAGE:	
(39) RELEASE OR API VERSION (If applicable)	
(40) DESCRIPTION OF DEFECT SCENARIO:	

SECTION 3
This section to be completed by BellSouth – Internal Validation of Defect Change Request

(41) DEFECT VALIDATION RESULTS:	

(42) CLARIFICATION NEEDED:	☐ YES	☐ NO

(43) VALIDATED DEFECT IMPACT LEVEL:	☐ HIGH	☐ MEDIUM	☐ LOW

(44) VALIDATION TYPE:	☐ DEFECT	☐ FEATURE	☐ TRAINING ISSUE	☐ DUPLICATE

(45) DEFECT IMPACTS OTHER CLECS?	☐ YES	☐ NO

(46) INTERFACES IMPACTED BY DEFECT:	☐ EDI	☐ TAG	☐ LNP	☐ LENS
	☐ TCIF 7	☐ TCIF 9		

(47) TARGET IMPLEMENTATION DATE:	
(48) ACTUAL IMPLEMENTATION DATE:	

Attachment A-1

Jointly Developed by the Change Control Sub-team comprised
of BellSouth and CLEC Representatives.

@ **BELL**SOUTH

Change Request Form

Jointly Developed by the Change Control Sub-team comprised
of BellSouth and CLEC Representatives.

Attachment 8

⊚ *BELL*SOUTH

Change Request Form

(1) CHANGE REQUEST LOG #   CR 0652

(2) STATUS   N

To be completed by CCM or BellSouth:

(3) REQUEST TYPE	☒ TYPE 2 (REGULATORY)	☐ TYPE 3 (INDUSTRY)	☐ TYPE 4 (BST)	☐ TYPE 5 (CLEC)
	☐ TYPE 6 (DEFECT) NOTE: COMPLETE SECTION 2	☐ EXPEDITED FEATURE	☐ FLOW-THRU	

SECTION 1

(4) COMPANY NAME	BellSouth
(5) OCN	
(6) CCM NAME	Brenda Files
(7) TELEPHONE NUMBER	205 321 2105
(8) CCM EMAIL ADDRESS	
(9) CCM FAX NUMBER	205 321 5160
(10) ALTERNATE CCM NAME	
(11) ALTERNATE PHONE NUMBER	
(12) ORIGINATOR'S NAME	William Aguila
(13) ORIGINATOR'S PHONE NUMBER	
(14) TITLE OF CHANGE REQUEST	Mandate FL-DOCKET NO 731 Translate and Parse data for the following information on CSR (TOA, BRO, STYC, DGOUT)

(15) CATEGORY	☒ ADD NEW FUNCTIONLITY	☐ CHANGE EXISTING
(16) DESIRED DUE DATE	03/01/02	

Attachment A-1

Jointly Developed by the Change Control Sub-team comprised
of BellSouth and CLEC Representatives.

⊕ *BELL*SOUTH

Change Request Form

(17) ORIGINATING CCM ASSESSMENT OF IMPACT	☒ HIGH	☐ MEDIUM	☐ LOW	
(18) ORIGINATING CCM ASSESSMENT OF PRIORITY	☐ URGENT	☒ HIGH	☐ MEDIUM	☐ LOW

(19) INTERFACES IMPACTED				
PRE-ORDERING	☐ LENS	☒ TAG	☐ CSOTS	
ORDERING	☐ EDI	☐ LENS	☐ TAG	☐ LNP
MAINTENANCE	☐ TAFI	☐ EC-TA Local		
MANUAL	☐ Manual			

(20) TYPE OF CHANGE (Check one or more, as applicable)

☒ Software	☐ Product & Services	☒ Documentation	☐ Hardware	☐ New or Revised Edits
☒ Regulatory	☐ Industry Standards	☐ Process	☐ Other	☐ Defect
☐ Expedited Feature	☐ Flow Through			

(21) DESCRIPTION OF REQUESTED CHANGE (Including purpose and benefit received from this change. Include attachments if available)	Mandate FL-DOCKET NO. 731 Translate and Parse data for the following information on CSR (TOA, BRO, STYC, DGOUT). Update to parse CSR document to parse these additional fields.
(22) REQ TYP(s) IMPACTED:	
(23) ACT TYP(s) IMPACTED:	
(24) PROVIDE EXAMPLE OF REQUESTED CHANGE:	
(25) Identify the LSOG versions that are affected by this change	

This section to be completed by BellSouth only:

(26) Does this request require clarification?	☐ YES ☒ NO
(27) Clarification Request Sent	
(28) Clarification Response Due	

(29) Change Request Review Date	
(30) Target Implementation Date	
(31) Actual Implementation Date	
(32) Change Review Meeting Results	02/07/02 Being reviewed by BellSouth

Attachment A-1

Jointly Developed by the Change Control Sub-team comprised
of BellSouth and CLEC Representatives.

⊛ **BELL**SOUTH   **Change Request Form**

02/12/02 BellSouth changed this request to a Type 2 Regulatory.
02/13/02 Updated description.

(33) CANCELED CHANGE REQUEST ☐ DUPLICATE   ☐ TRAINING   ☐ CLARIFICATION NOT RECEIVED

(34) CANCELATION ACKNOWLEDGMENT ☐ CLEC   ☐ BST   DATE:

(35) APPEAL   ☐ YES   ☐ NO

(36) APPEAL CONSIDERATIONS

SECTION 2
This section to be completed by CLEC/BellSouth- External Explanation of Type 6 Defect Change Request

(37) PON #

(38) ERROR MESSAGE:

(39) RELEASE OR API VERSION (If applicable)

(40) DESCRIPTION OF DEFECT SCENARIO:

SECTION 3
This section to be completed by BellSouth – Internal Validation of Defect Change Request

(41) DEFECT VALIDATION RESULTS:

(42) CLARIFICATION NEEDED: ☐ YES   ☐ NO

(43) VALIDATED DEFECT IMPACT LEVEL: ☐ HIGH   ☐ MEDIUM   ☐ LOW

(44) VALIDATION TYPE: ☐ DEFECT   ☐ FEATURE   ☐ TRAINING ISSUE   ☐ DUPLICATE

(45) DEFECT IMPACTS OTHER CLECS? ☐ YES   ☐ NO

(46) INTERFACES IMPACTED BY DEFECT: ☐ EDI   ☐ TAG   ☐ LNP   ☐ LENS

☐ TCIF 7   ☐ TCIF 9

(47) TARGET IMPLEMENTATION DATE:

(48) ACTUAL IMPLEMENTATION DATE:

Attachment A-1

Jointly Developed by the Change Control Sub-team comprised
of BellSouth and CLEC Representatives.

⊛ *BELL*SOUTH

Change Request Form

Jointly Developed by the Change Control Sub-team comprised
of BellSouth and CLEC Representatives.

Attachment 9

ITC ▶ DELTACOM

FLORIDA COMMISSION WORKSHOP 2-18-02

PRE-ORDER:

- WHAT IS A PARSED CSR?
- AS STATED IN TESTIMONY AND EX PARTE TO THE FCC, ITC^DELTACOM DOES USE THE BELLSOUTH CUSTOMER SERVICE RECORD, TO POPULATE SOME ORDER INFORMATION FOR RESALE AND UNE-P NON- COMPLEX SERVICE REQUESTS.
- LEVEL OF FUNCTIONS IS NOT EQUAL TO BELLSOUTH RETAIL EXPERIENCE, EXAMPLE IS THE PENDING ORDER FLAG
- NO EDI PRE-ORDER TOOL EXISTS AT BELLSOUTH
- THE ITC^DELTACOM SOFTWARE CAN NOT SUPPORT COMPLEX PRODUCTS, NOR GENERATE LISTINGS. EXAMPLES OF ORDERS NOT SUPORTED ARE CENTREX, ISDN, TRUNKS, EELS AND FACILITY BASED PRODUCTS.

THE INITIAL SOFWARE DESIGN WAS TO CONVERT EXISITING RESALE CUSTOMERS TO UNE-P, A SIMPLE BILLING CHANGE WHICH WAS TO BE TRANSPARENT TO OUR CUSTOMERS. THE CSR WAS USED TO VALIDATE THE ADDRESS AND THE ENGLISH VERSION OF THE USOC'S USED TO MATCH TO AN ITC^D PRODUCT CODE. WE DO NOT USE USOCS AND FID'S OTHER THAN AS REQUIRED BY THE ILEC FROM WHICH SERVICES ARE BEING ORDERED AND OUR SYSTEMS DO NOT STORE.

BELLSOUTH'S CURRENT VERSION O F PARSED CSR HAS 25 DEFECTS IDENTIFIED BY BELLSOUTH AS BEING OUTSTANDING. CRITICAL TO ITC^D IS THE HUTING DEFECT. ITC^D HAS CR 222 STILL OUTSTANDING, WHERE BELLSOUTH RETURNS "UNKNOWN USOC" ON ITS OWN CODE. CR 498 IS A DEFECT WHERE SOME CSR'S ARE DISPLAYED IN LENS BUT NOT IN TAG. I'LL ADDRESS LATE POSTING OF CSR'S IN MY ORDERING COMMENTS, HOWEVER MANY RECORDS ARE NOT CURRENT.

ORDERING:

SINCE FIRST QUARTER OF 2001, ITC^D HAS EXPERIENCED ISSUES WITH THE HUNTING. WORK AROUNDS HAVE BEEN USED AT THE EXPENSE OF ITC^D. SOME EXAMPLES OF CR'S ARE: 462 HUNTING NOT MATCH CSR, 606 REQ TYP M HUNTING DEFECT, WHICH WAS SUBMITTED BY BST AND PROCESSED AS AN EXPEDITED FEATURE "BECAUSE NEGATIVELY IMPACTING CLEC'S END-USERS AND THE BILL". 651 IS A CR FOR TRANSLATION OF HUNTING TO LSOG 4 FOR PARSED CSR. CARRIER NOTIFICATION OF 2-8-02 STATES THE HA TABLES WILL BE UPDATED 3-1-02 FOR RESALE AND UNE-P. BELLSOUTH HAS BEEN AWARE OF THE DEFECT SINCE THE SPRING UNE-P WORKSHOP, SEE ITEM 27. ITC^D HAS HAD TO CALL BECAUSE ORDERS FELL OUT FOR CLARIFICATION, CSR'S POSTED INCORRECT USOC BILLING QUANTITIES, OR CUSTOMER'S SERVICE WAS IMPROPERLY PROVISIONED. BELLSOUTH DOES NOT DISCLOSE ITS EDI LINKAGES, FOR EXAMPLE ITC^D HAD A MAP THAT IMPROPERLY SENT LOCNUM THAT REQUIRES HUNTING PAGE, WE WERE UNABLE TO FIND ANY DOCUMENTATION DISCLOSING THESE TYPE OF EDITS.

AS WE NOTED IN THE LA WORKSHOP, CSR'S ARE INCORRECT AND LATE IN POSTING. IN THE PAST WE SENT BST A LIST EACH WEEK FOR THEIR CORRECTION. FOLLOWING THEIR RESTRUCTURE OF THE ACCOUNT TEAM, WE WERE ADVISED THIS WAS NO LONGER AN ACCEPTED METHOD OF DOING BUSINESS. WE WERE REQUIRED TO CALL OUR CORRECTIONS (THEIR ERRORS) TO THE LCSC NO MORE THAN FIVE PER CALL. WE LATER WERE ABLE TO ESCALATE THE ISSUE AND HAVE SINCE RETURNED TO SENDING THE LIST. APX. 30% OF OUR CORRECTIONS ARE HUNTING RELATED.

METRICS:

AS I TESTIFIED IN AL AND GA, WE BELIVE THE BST DATA TO BE FLAWED. WE CURRENTLY ARE WORKING SPREADSHEETS OF PON'S WHICH DO NOT APPEAR IN THE RAW DATA FILES. BST'S SEEM AND PMAP SUBJECT MATTER EXPERTS ARE WORKING WITH US TO DETERMINE WHY DIFFERENCES EXIST.

Attachment 10

BellSouth's Count of LSRs in its "Double FOC" Analysis is Inaccurate

RESALE					
Period	FT Report Residence Resale	FT Report Business Resale	FT Report Resale Total	BellSouth Data Resale Requests	Error
9/1-9/30 Sep FT Report	212,130	10,172	222,302	242,529	+20,227
10/1 – 10/28 Oct FT Report	266,809	14,367	281,176	242,248	-38,928
10/29–11/27 Nov FT Report	244,533	12,134	256,667	245,050	-11,617
11/28-12/31 Dec FT Report	221,718	9,724	231,442	265,032	+33,590

"UNE-P Requests"*			
Period	FT Report All UNEs	BellSouth Data "UNE-P Requests"	Error
9/1-9/30 Sep FT Report	94,392	143,073	+48,681
10/1 – 10/28 Oct FT Report	117,270	98,242	-19,028
10/29–11/27 Nov FT Report	114,297	116,947	+2,650
11/28-12/31 Dec FT Report	119,789	158,939	+39,150

* UNE-P Requests are a sub-set of the UNE LSRs reported on the FT report, therefore UNE-P Requests can never be greater than the number of UNE LSRs.

Attachment 11

Date: November 30, 2001

OBSERVATION REPORT

KPMG Consulting has identified an observation as a result of the POP Functional Evaluation (TVV1).

Observation:

KPMG Consulting has experienced a server error that disables the 'Calculate Due Date' function while processing Local Service Requests (LSRs) through RoboTAG. (TVV1)

Background:

BellSouth developed RoboTAG as an electronic interface software that combines Telecommunication Access Gateway (TAG) with a front-end Graphical User Interface (GUI). Accordingly, Competitive Local Exchange Carriers (CLECs) should be able to use RoboTAG for all ordering and pre-ordering functions that are currently electronically enabled.

Prior to submitting an LSR through RobTAG it is necessary to calculate the due date. This procedure validates the desired due date populated on the request. Once the due date is validated the request may be submitted to BellSouth.

When calculating the due date in RoboTAG, KPMG Consulting has received server errors stating that the due date cannot be calculated for the related service request. The following service requests received this server error prior to submission, preventing the due date from being successfully validated:

PON	Ver	Date Submitted	Request Type (REQTYP)	Activity Type (ACT)	Line Activity (LNA)	The Server Error Message:
051021FPLK000016	1	11/06/01	Loop/Port (MB)	Conversion to LSP (V)	Conversion as is (W)	"50: Cannot calculate a due date for orders with multiple service addresses"
019011FPRN100026	0	11/06/01	Resale (EB)	Conversion as is (W)	Prohibited	

FLA Observation 146 (TVV1).doc

After receiving the error message listed above, a second attempt to calculate the due date was performed and generated a slightly different error message stating, "50: Cannot calculate due date. Due Date will be returned on the FOC. "
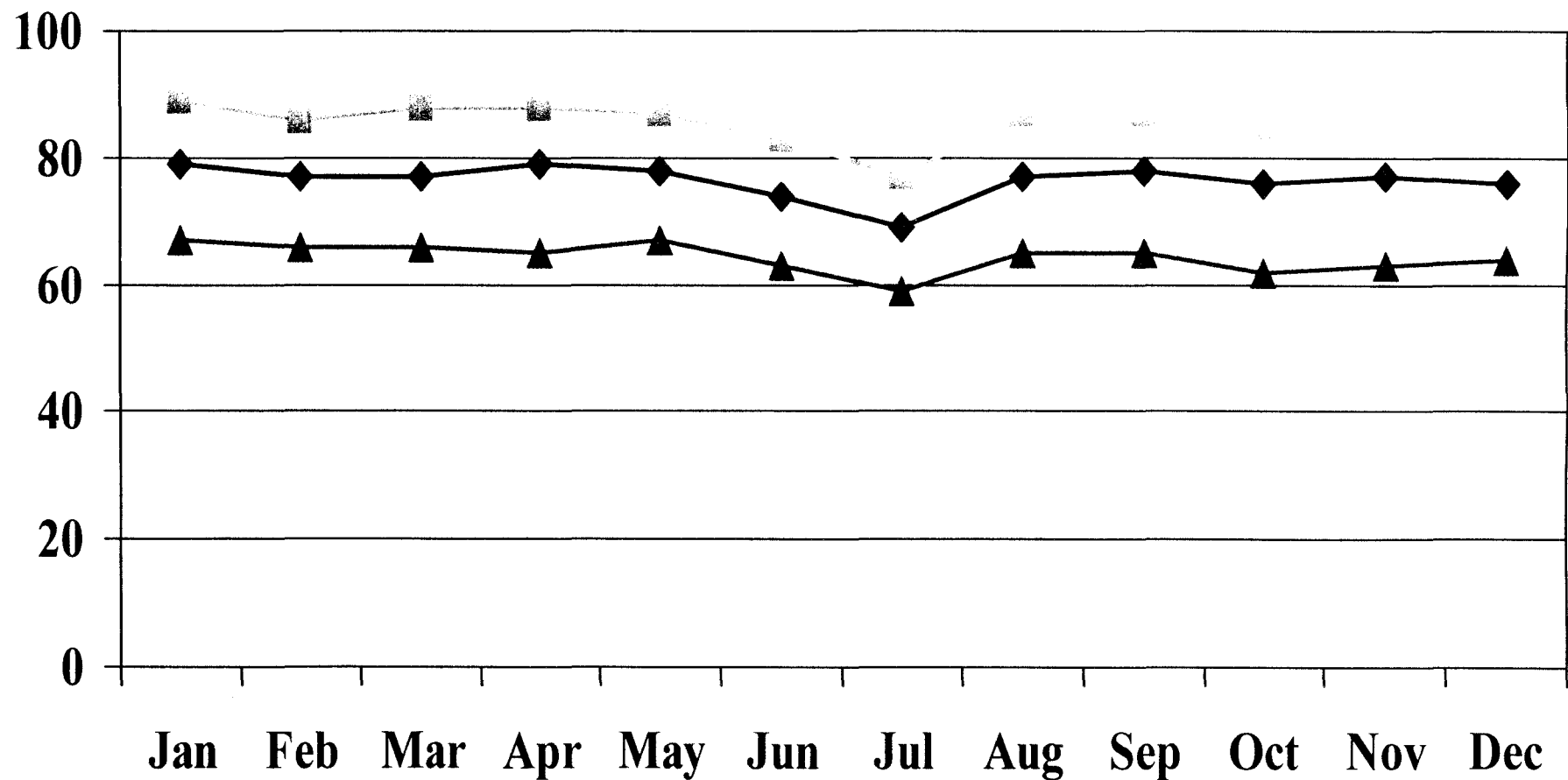
Impact:

CLECs rely on the 'Calculate Due Date' function in RoboTAG to accurately communicate to customers a date in which their related service will be provisioned. The inability to successfully calculate due dates for service requests may increase operating costs, decrease customer satisfaction, and require additional CLEC resources to research solutions.

Attachment 12

There Was No Improvement in Flow Through in 2001
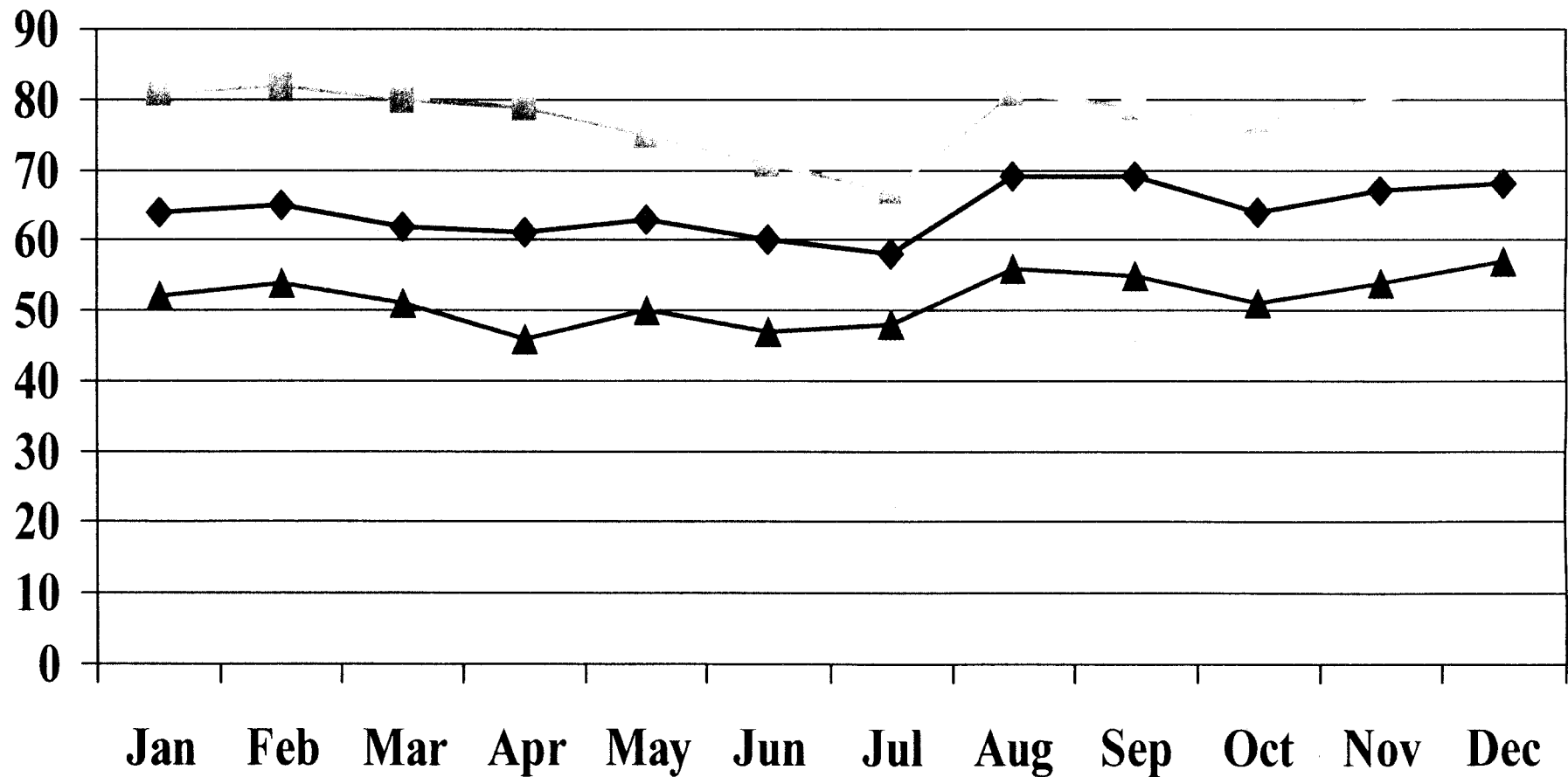
(Non-LNP Aggregate Results - Percent)

Legend: ◆ Achieved — "Flow Through" ▲ Issued SO

Months: Jan, Feb, Mar, Apr, May, Jun, Jul, Aug, Sep, Oct, Nov, Dec

Y-axis: 0, 20, 40, 60, 80, 100

There Was No Improvement in Flow Through in 2001

(UNE Aggregate Results - Percent)

There Was No Improvement in Flow Through in 2001

(Business Aggregate Results - Percent)

There Was No Improvement in Flow Through in 2001

(Residence Aggregate Results - Percent)

◆ Achieved   "Flow Through" ▲ Issued SO

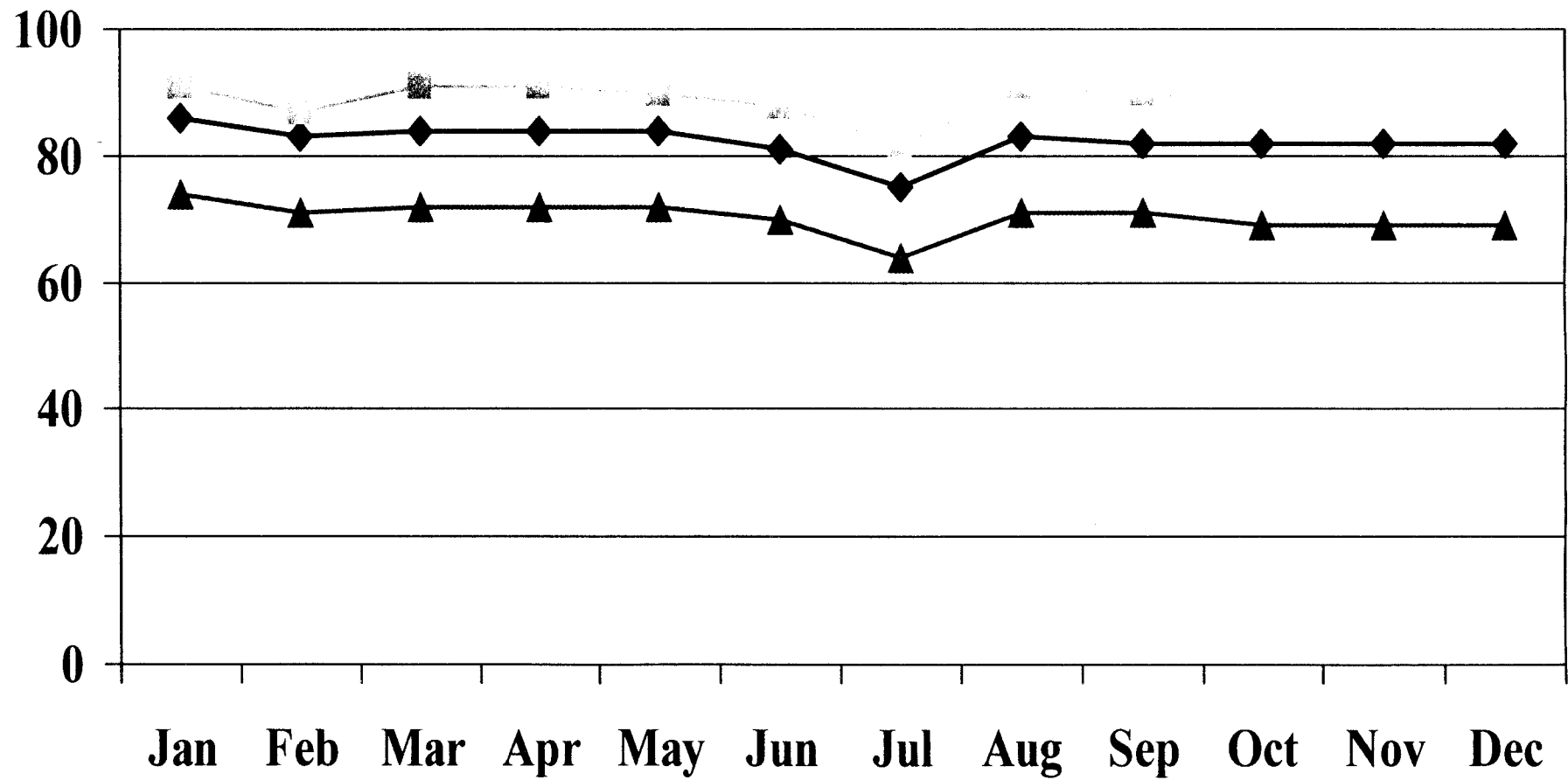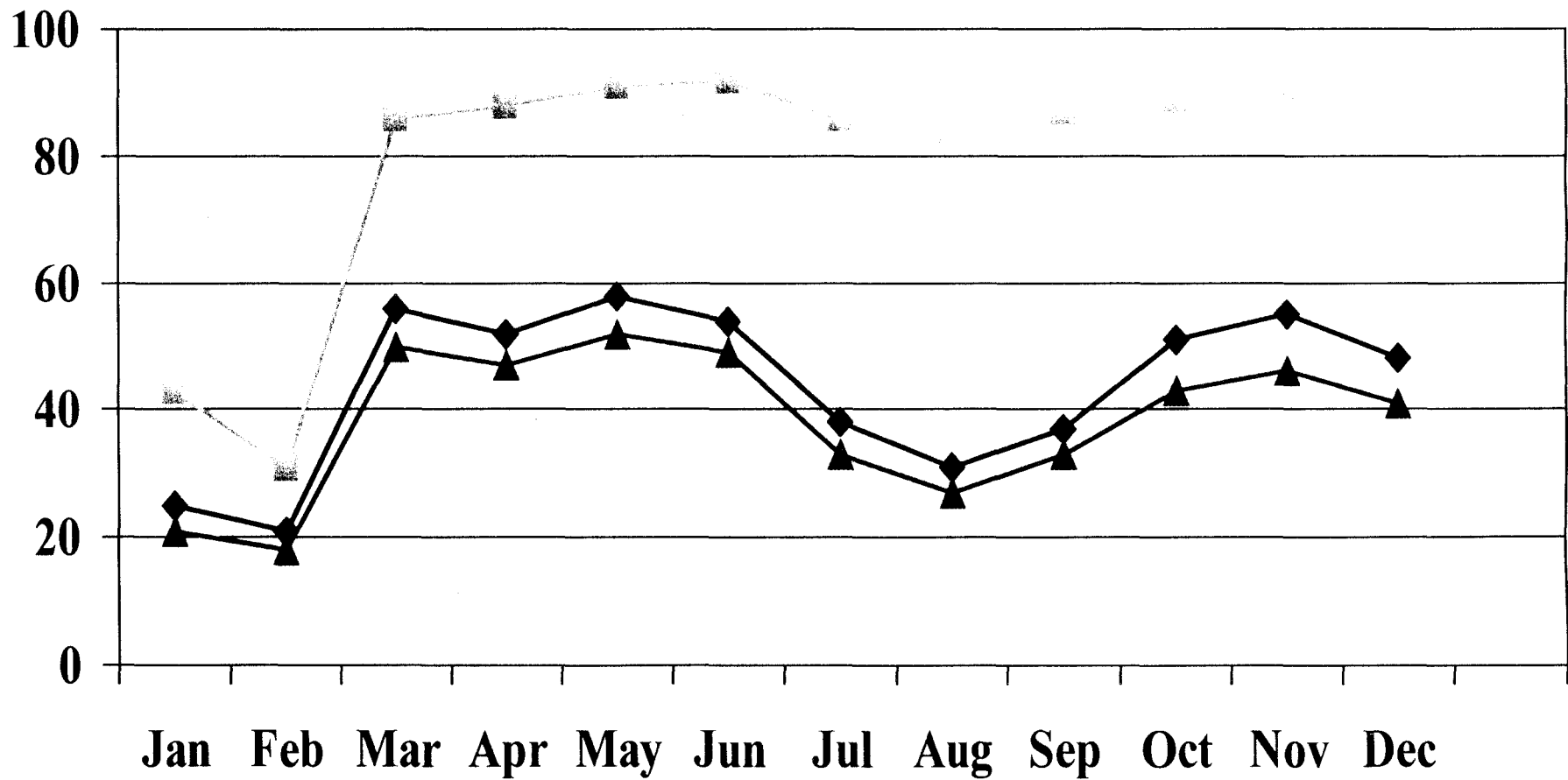# There Was No Improvement in Flow Through in 2001

(LNP Results - Percent)

Legend: ◆ Achieved · · · "Flow Through" ▲ Issued SO

X-axis: Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec

Y-axis: 0 20 40 60 80 100

BellSouth has stated that all LNP data prior to March 2000 was erroneous

Attachment 13

	Jan, 2001	Feb, 2001	Mar, 2001	Apr, 2001	May, 2001	Jun, 2001	Jul, 2001	Aug, 2001	Sep, 2001	Oct, 2001	Nov, 2001	Dec, 2001
LENS LNP	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
LENS UNE	27%	26%	26%	25%	25%	29%	22%	25%	24%	29%	32%	35%
LENS BUS	44%	47%	47%	49%	45%	45%	40%	37%	38%	41%	34%	36%
LENS RES	14%	16%	15%	14%	15%	19%	22%	15%	15%	16%	16%	16%
LENS TOTAL	18%	19%	18%	18%	18%	22%	23%	18%	18%	19%	19%	21%
TAG LNP	64%	73%	68%	76%	68%	69%	71%	71%	65%	60%	61%	52%*
TAG UNE	27%	27%	30%	36%	39%	51%	53%	35%	30%	30%	30%	26%
TAG BUS	52%	59%	65%	57%	57%	55%	42%	48%	40%	39%	37%	43%
TAG RES	9%	14%	14%	12%	14%	11%	16%	8%	11%	11%	11%	11%
TAG TOTAL	20%	24%	25%	24%	28%	30%	35%	25%	25%	26%	26%	20%*
EDI LNP	66%	67%	34%	37%	31%	34%	48%	56%	50%	32%	29%	44%
EDI UNE	50%	40%	52%	34%	28%	32%	30%	21%	22%	26%	20%	18%
EDI BUS	61%	54%	55%	53%	49%	56%	51%	44%	34%	37%	37%	40%
EDI RES	8%	11%	10%	10%	9%	17%	23%	17%	17%	14%	15%	15%
EDI TOTAL	43%	40%	25%	21%	17%	26%	29%	24%	24%	23%	20%	23%
TOTAL LNP	66%	68%	40%	43%	38%	42%	55%	61%	55%	42%	38%	43%
TOTAL UNE	29%	29%	31%	30%	30%	35%	31%	25%	24%	28%	27%	27%
TOTAL BUS	46%	48%	48%	49%	46%	46%	41%	37%	37%	40%	35%	36%
TOTAL RES	12%	20%	14%	13%	14%	18%	22%	15%	15%	15%	15%	15%
GRAND TOTAL	21%	23%	21%	19%	19%	24%	26%	21%	20%	21%	20%	21%

* The volume data for TAG LNP in December is inaccurate --- prior months were averaging 5-6000 orders, in December only 632 orders were reported. Thus the % values for TAG LNP and TAG TOTAL in December are potentially inaccurate.
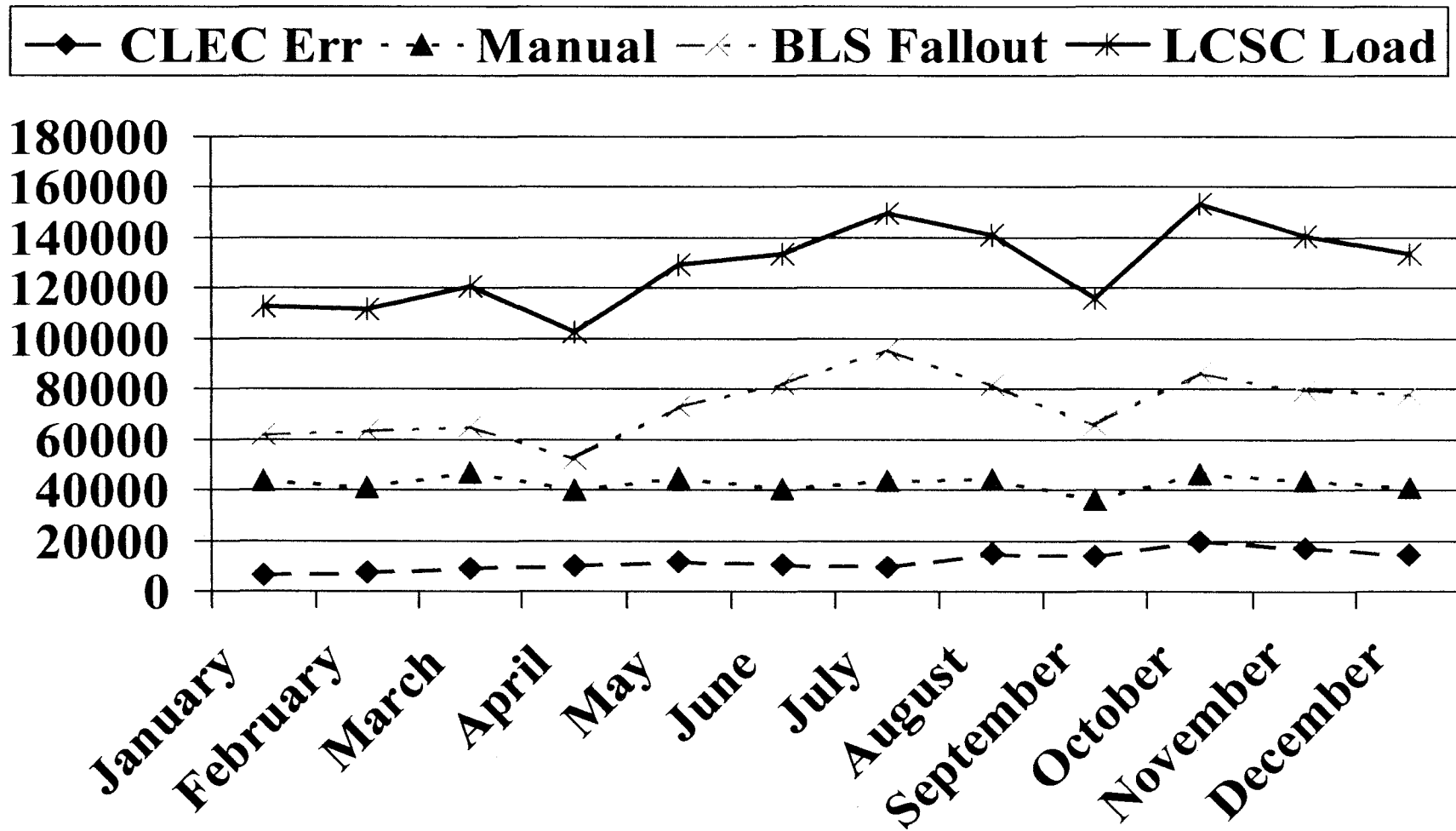
Attachment 14

Electronic LSR Volumes

Legend: CLEC Err, BLS Fallout, Elect LSRs. X-axis months January through December; Y-axis 0 to 450000.
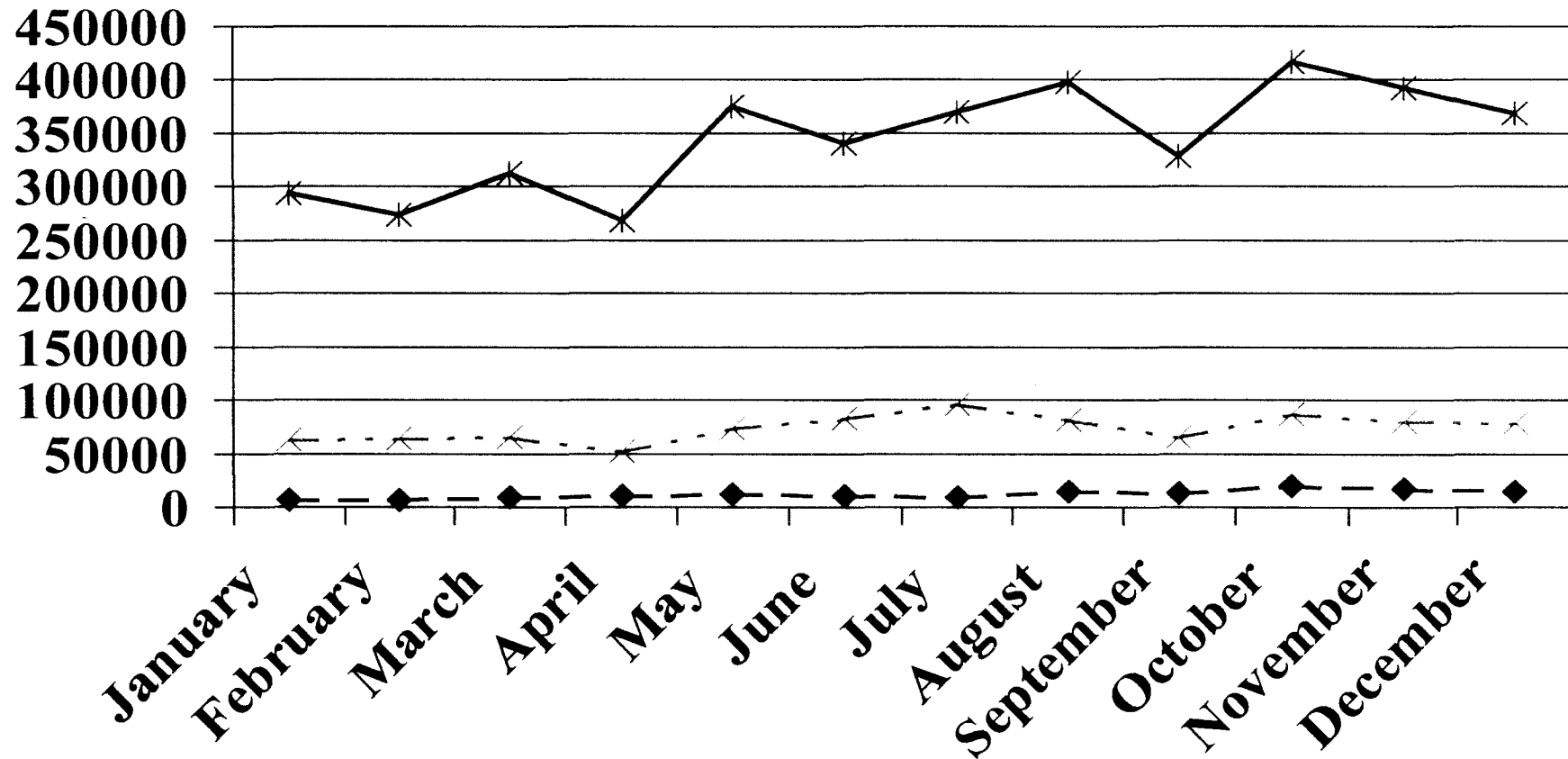
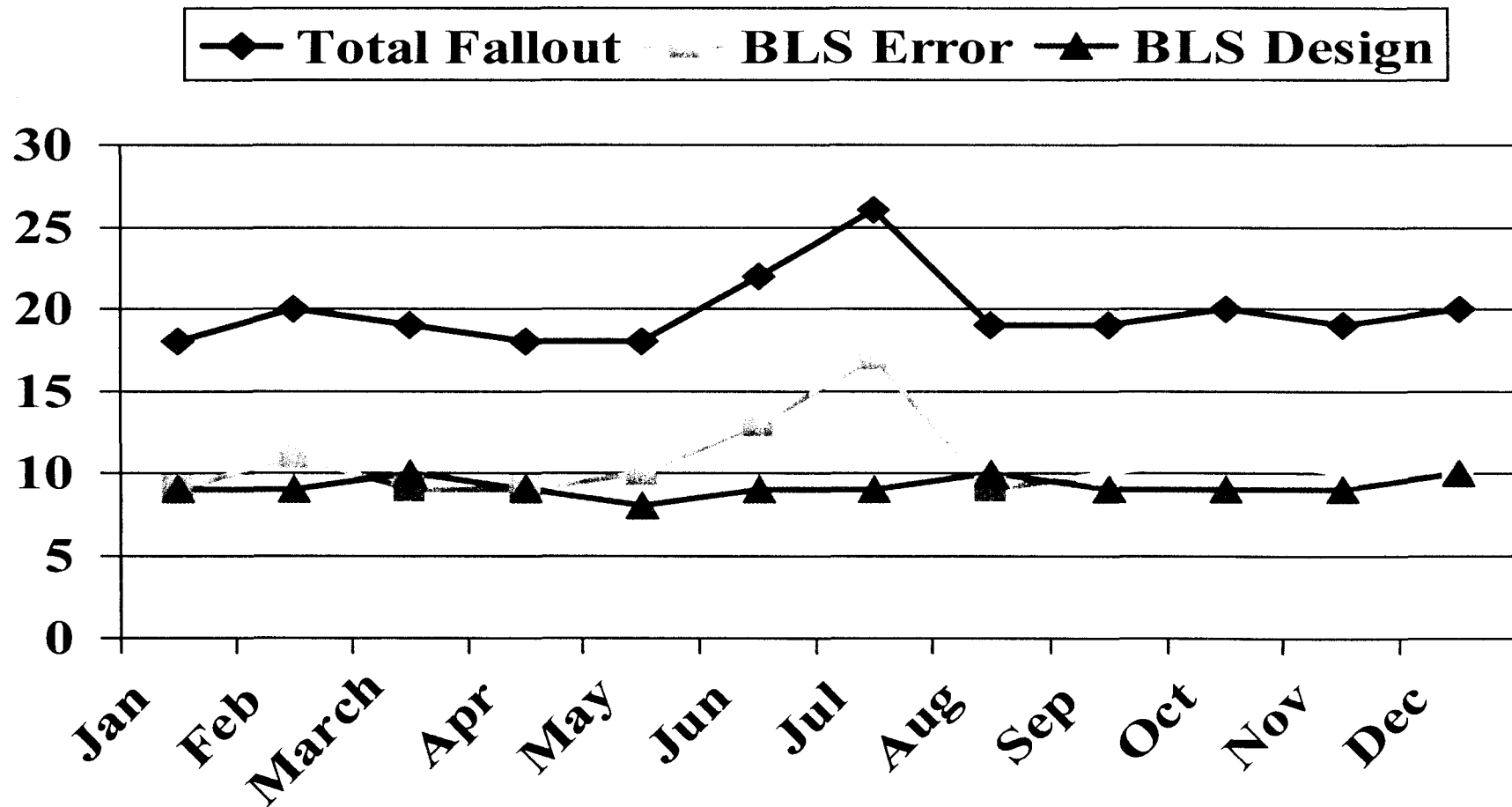# LCSC LSR Load Components

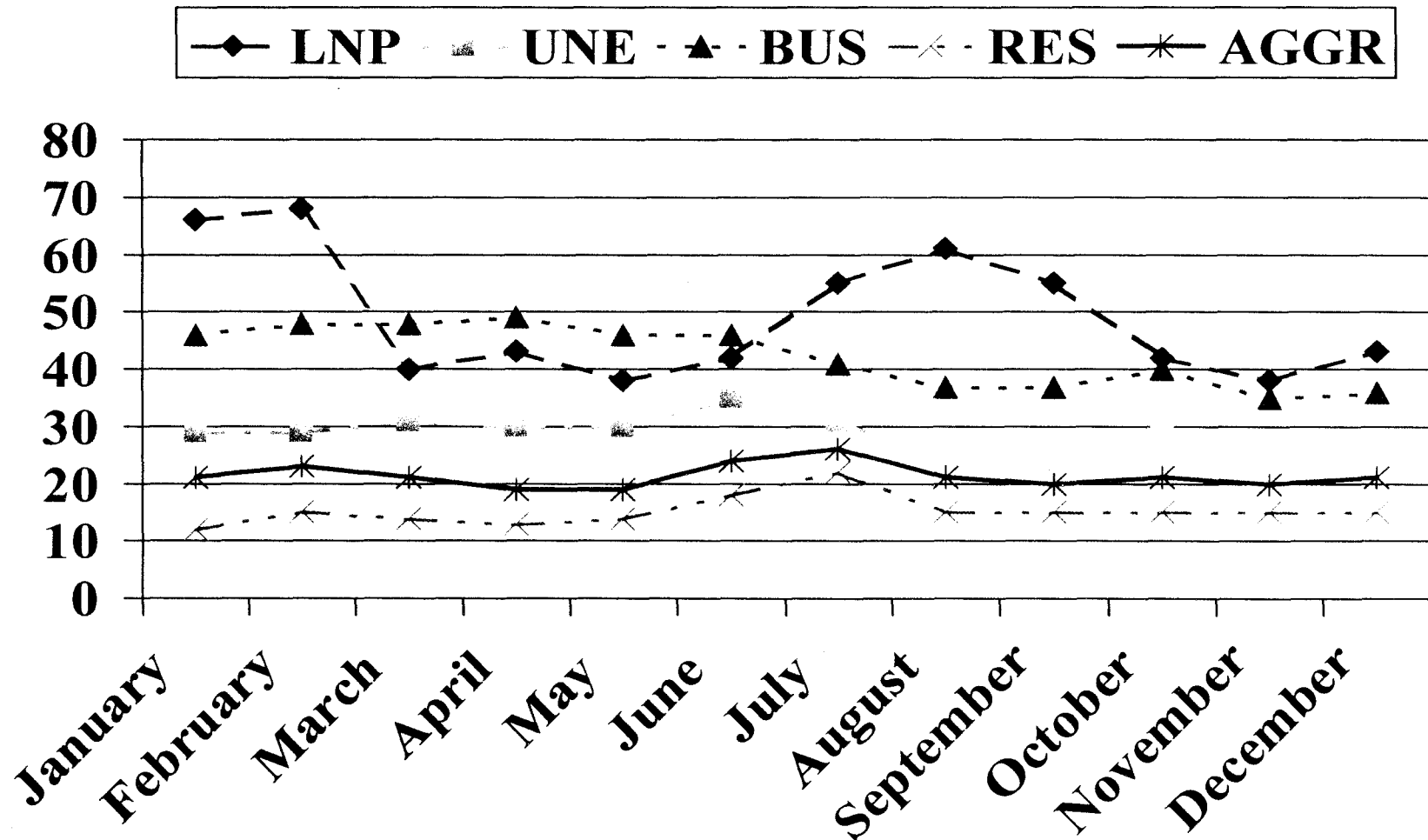Legend: CLEC Err · Manual · BLS Fallout · LCSC Load

The Design and Operation of BellSouth's ALEC Ordering Interfaces Did Not Improve in 2001
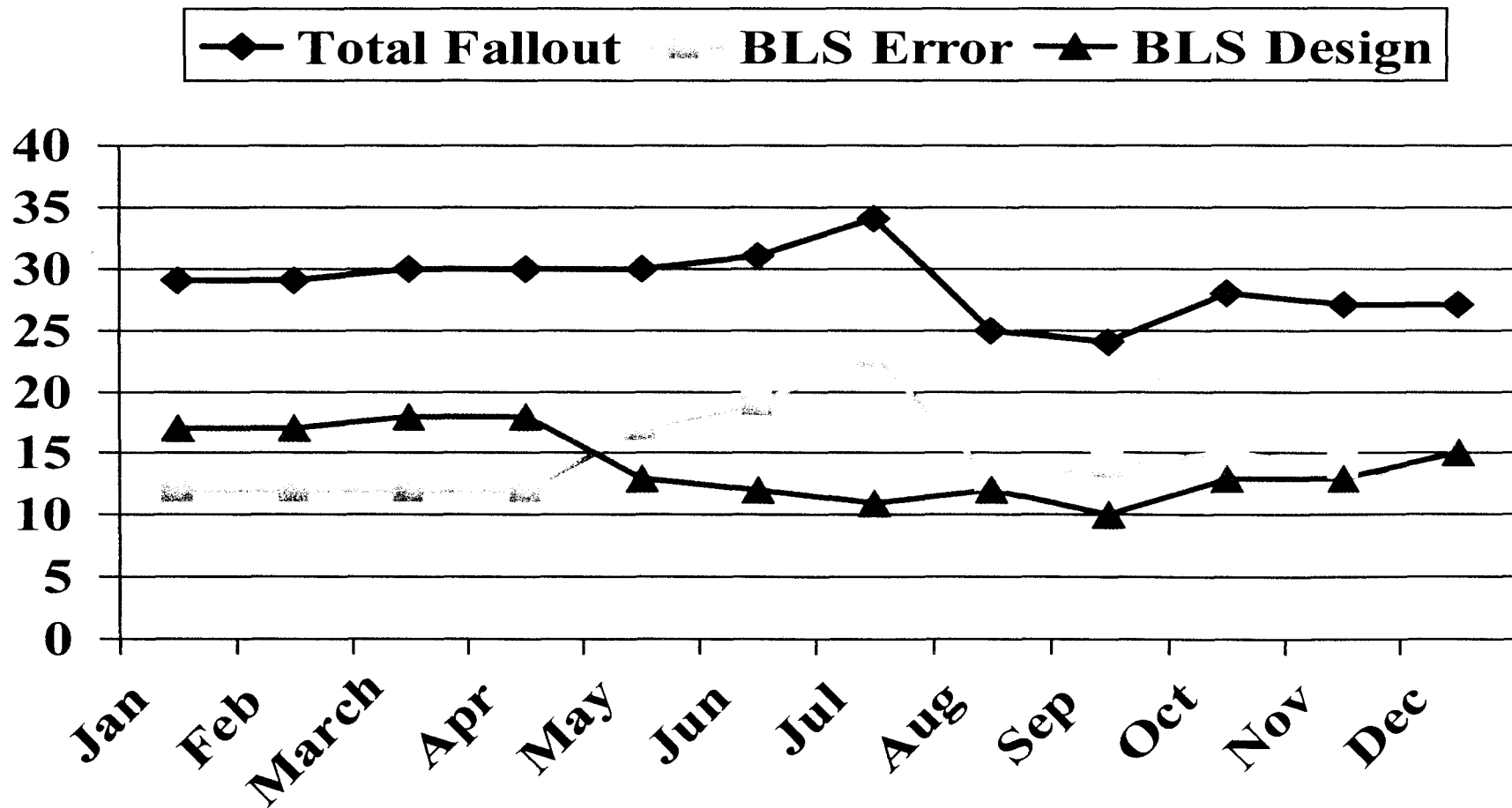
(Non-LNP Aggregate Results - Percent)

Percent Total Manual Fallout by Product

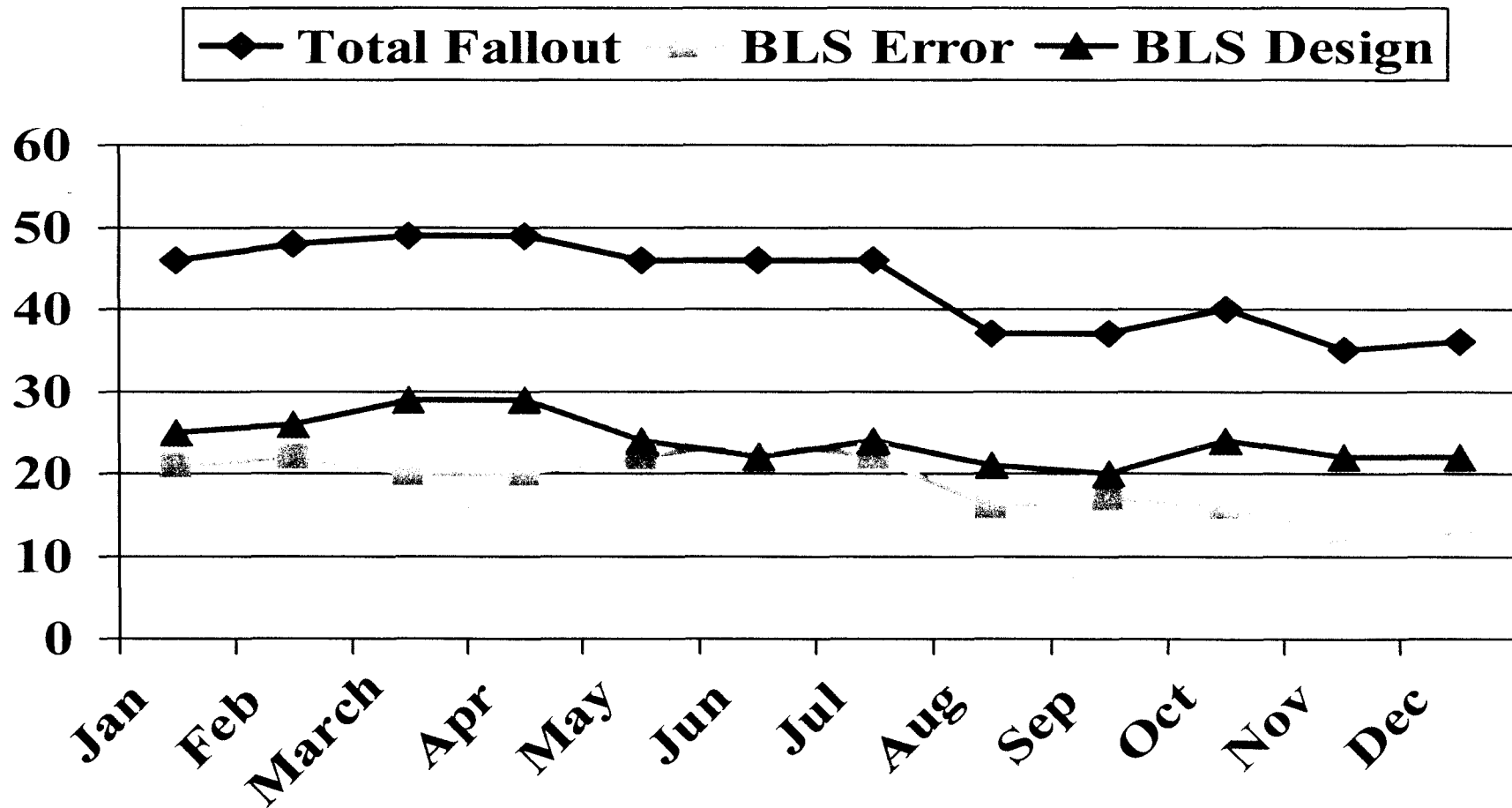**Legend:** LNP (♦) · UNE · BUS (▲) · RES · AGGR (*)

The Design and Operation of BellSouth's ALEC Ordering Interfaces Did Not Improve in 2001

(UNE Aggregate Results - Percent)

The Design and Operation of BellSouth's ALEC Ordering Interfaces Did Not Improve in 2001

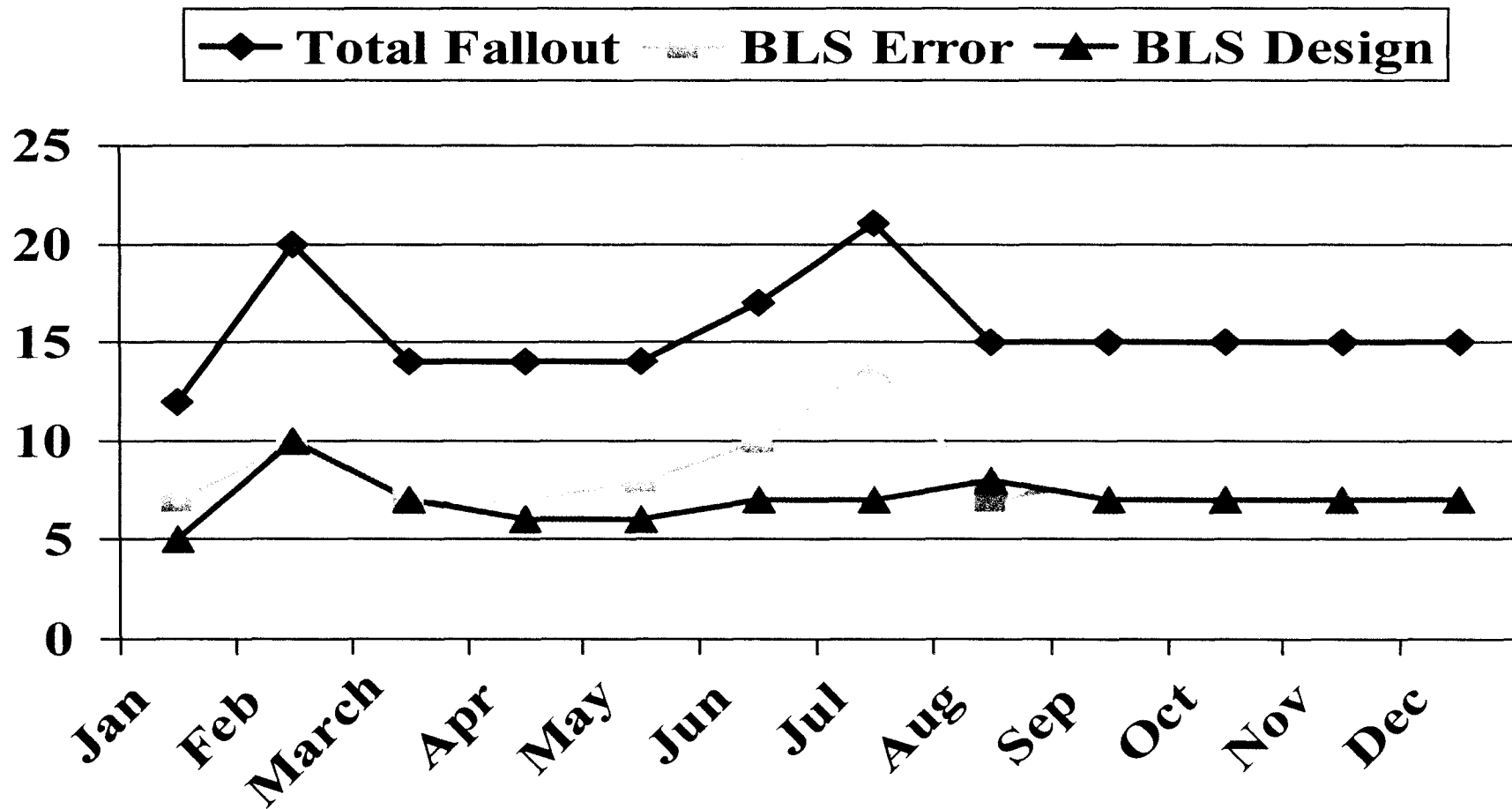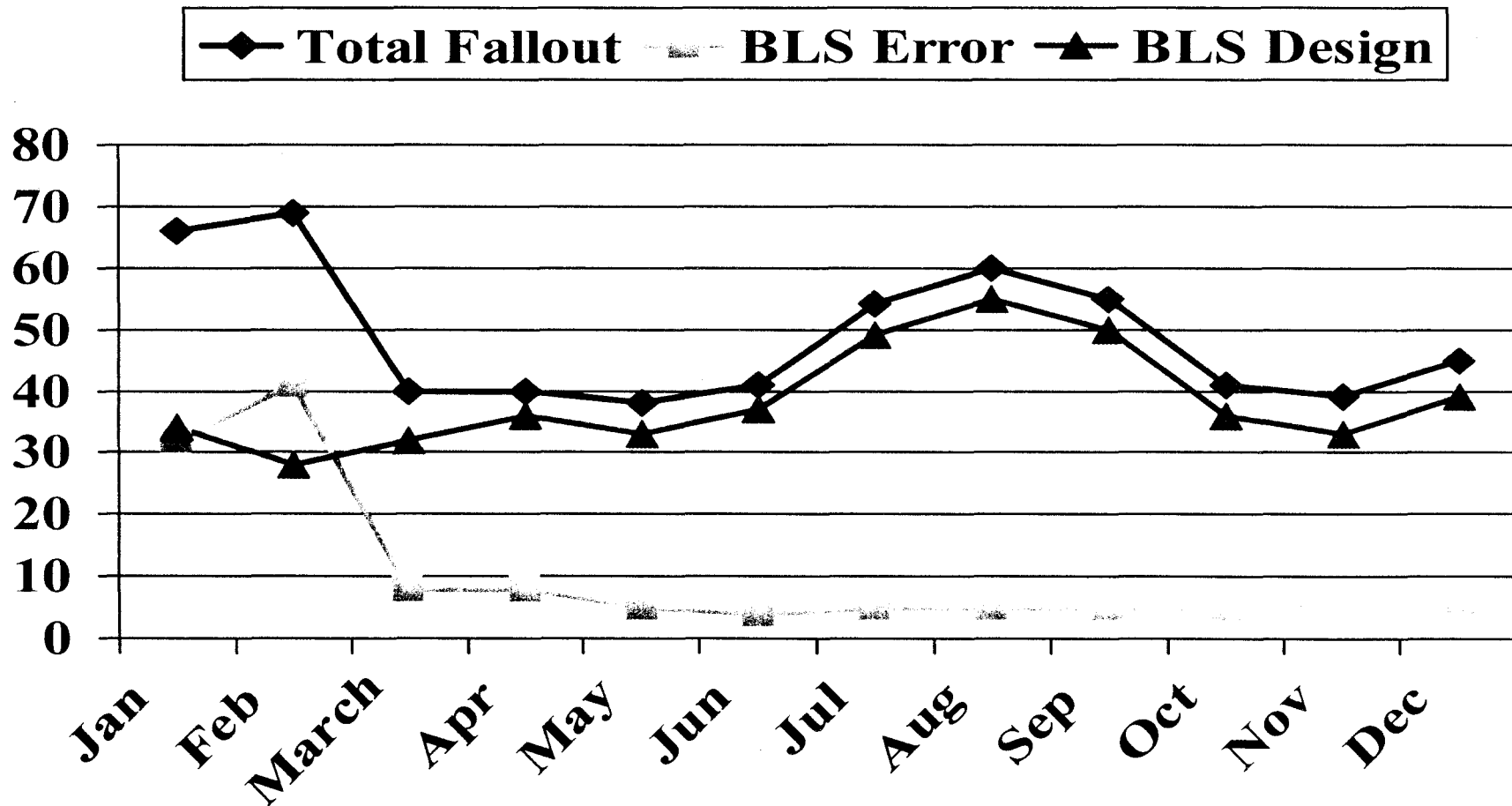## (Business Aggregate Results - Percent)

The Design and Operation of BellSouth's ALEC Ordering Interfaces Did Not Improve in 2001

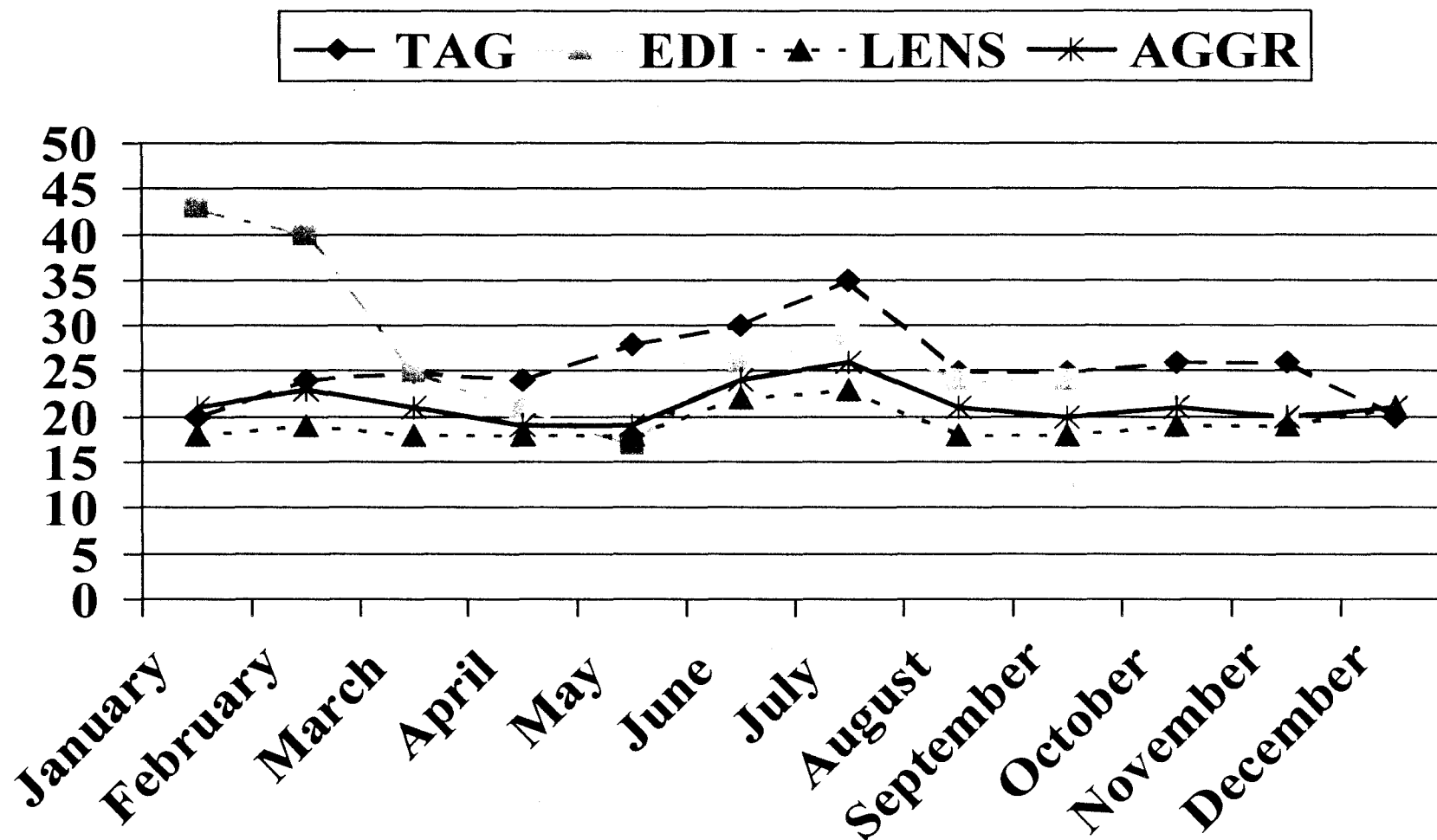## (Residence Aggregate Results - Percent)

The Design and Operation of BellSouth's ALEC Ordering Interfaces Did Not Improve in 2001
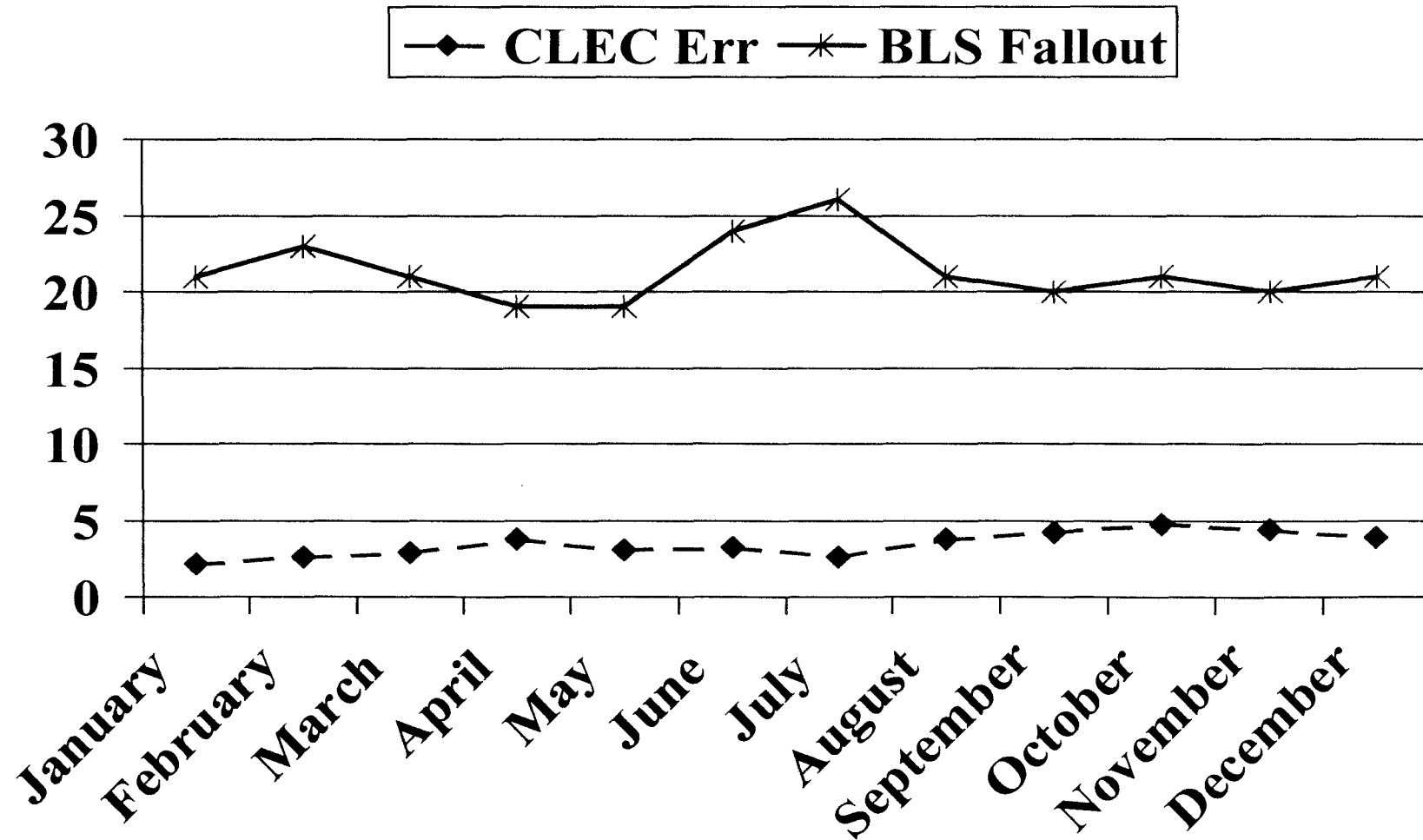
(LNP Results - Percent)

BellSouth has stated that all LNP data prior to March 2000 was erroneous

Percent Total Manual Fallout by Interface

Percent CLEC Error Vs. Percent Total Manual Fallout

—◆— CLEC Err —✳— BLS Fallout

Attachment 15

High fallout rates provide the largest amount of load to the LCSC for manual processing

BellSouth Ordering OSS												
Total Manual Fallout is the Largest Component of LCSC Volume												
	Jan, 2001	Feb, 2001	Mar, 2001	Apr, 2001	May, 2001	Jun, 2001	Jul, 2001	Aug, 2001	Sep, 2001	Oct, 2001	Nov, 2001	Dec, 2001
Electronic LSRs	294,160	274,360	312,955	268,859	375,577	340,758	369,798	397,640	329,044	416,635	391,998	369,038
Total BLS Fallout	62,131	63,607	65,174	52,245	72,935	82,371	95,816	81,694	65,618	86,782	79,562	78,241
% BLS Fallout	21%	23%	21%	19%	19%	24%	26%	21%	20%	21%	20%	21%
CLEC Error	6,558	7,273	9,036	10,128	11,662	10,883	9,581	15,024	13,758	19,965	17,287	14,432
% CLEC Error	2.2%	2.6%	2.9%	3.8%	3.1%	3.2%	2.6%	3.8%	4.2%	4.8%	4.4%	3.9%
Manual LSRs	43,170	40,128	49,095	41,337	42,118	40,499	42,126	44,182*	36,560*	46,293*	43,555*	41,004*
Total BLS Fallout	62,131	63,607	65,174	52,245	72,935	82,371	95,816	81,694	65,618	86,782	79,562	78,241
CLEC Error	6,558	7,273	9,036	10,128	11,662	10,883	9,581	15,024	13,758	19,965	17,287	14,432
TOTAL LCSC	111,859	111,008	123,305	103,710	126,715	133,753	147,523	140,900	115,936	153,040	140,404	133,677

* Estimated to be 10% of Total CLEC LSRs